

Thursday, 30 April 2026

EXTERNAL IT SERVICE PROVIDER CYBER INCIDENT IMPACTING SUNDOCTORS

An external IT service provider that is used by SunDoctors, a subsidiary of Australian Clinical Labs (ASX: ACL), recently experienced a cyber incident.

This incident has impacted a number of organisations and has resulted in an unauthorised party gaining access to a limited part of SunDoctors' systems.

SunDoctors has contained the issue. We can confirm that there was only a short period in which our practices and operations were impacted. These systems have all since been restored.

As soon as SunDoctors was informed of this incident, external third-party cyber security experts were immediately engaged to help contain the issue and support with our ongoing response.

SunDoctors is currently investigating this issue as a priority to determine whether any sensitive personal information has been impacted. If any sensitive personal information has been impacted SunDoctors will contact those individuals directly, in line with our obligations.

SunDoctors has notified the Australian Cyber Security Centre (ACSC), the Office of the Australian Information Commissioner (OAIC) and the National Office of Cyber Security (NOCS) and will continue to share relevant updates if there are material developments.

ACL can confirm that this incident is limited to a part of the SunDoctors system. There has been no impact to any of ACL's core laboratory systems or operations.

– ENDS –

This announcement was authorised for release to ASX by the Board of ACL. For further information regarding this announcement, please contact:

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