Bendigo Bank accepts proposed $8 million legal penalty

Monday, 10 August 2026

Bendigo and Adelaide Bank Limited (ASX:BEN) acknowledges civil proceedings brought by APRA in the Federal Court for contraventions of the Banking Act between 2020 and 2023. The Bank accepts the proposed penalty of $8 million (subject to court approval). The proposed penalty, together with additional legal costs of $2.6 million, is expected to be included in the 2026 financial year results as a non-cash item.

The proposed penalty relates to the Bank's former Alliance Bank business, which was discontinued in September 2024. Following a March 2023 cybersecurity incident, approximately 250 Service One Alliance Bank accounts were compromised, leading to the misappropriation of approximately $140,000. The Alliance Bank customers impacted were fully reimbursed promptly. No other customers were impacted.

Bendigo Bank CEO and Managing Director Richard Fennell said, "Our customers can be assured that once identified, we acted immediately to address the issue, and made sure all impacted customers were fully reimbursed."

The incident was contained to the Service One Alliance Bank business and systems, which are no longer in use, and all other remediation activity has since been completed.

The Bank has accepted APRA's determination that its actions constituted a breach of former sections 37C and 37D of the Banking Act and has accepted the proposed penalty which is subject to court approval.

"Bendigo Bank acknowledges APRA's important role in maintaining a strong and accountable banking system. We continue to work actively and constructively with our regulators in relation to the previously disclosed independent non-financial risk review. We will update the market on our response in due course," Mr Fennell said.

ENDS

Approved for release by:

The Bendigo and Adelaide Bank Board

Media enquiries

James Frost
Head of Public Relations
m 0419 867 219
e james.frost@bendigoadelaide.com.au

Investor enquiries

Sam Miller
General Manager of Investor Relations and ESG
m 0402 426 767
e sam.miller@bendigoadelaide.com.au