

14 April 2026

icetana AI receives US\$176k (~A\$250k) order from SoftBank Robotics Group

Highlights:

- icetana AI has received an order from its strategic partner and significant shareholder, SoftBank Robotics Group.
- The order is for end-user Japan Reliance Service Corporation, a leading security company in Japan.
- The contract value is US\$176,450 (~A\$250,000), to be billed as software-as-a-service ("SaaS") over 12 months.
- The order is equivalent to a ~10% increase in the Company's annual recurring revenue ("ARR").

icetana Limited (ASX:ICE "icetana AI" or "the Company"), a company building self-learning security AI software for large-scale surveillance networks, advises that a purchase order has been received from SoftBank Robotics Group, for new customer Japan Reliance Service Corporation ("RSC"), a building management and security company listed on the Tokyo Stock Exchange.

Founded in 1971, RSC is a leading security company that handles numerous building maintenance operations, including security for large-scale complexes and office buildings, primarily in the Ikebukuro, Marunouchi, and Hibiya districts of Tokyo.

In November 2025, RSC entered into a capital and business alliance with icetana AI's strategic partner and significant shareholder SoftBank Robotics, making SoftBank Robotics RSC's third-largest shareholder.

RSC is procuring the Company's software for deployment across existing buildings and facilities under contract as well as new facilities for which RSC submits proposals.

The contract is priced on a SaaS basis and will add a net US\$176,450 (~A\$250,000) to the Company's ARR, beginning when the software is deployed - which will occur before 31 August 2026.

Chief Executive Officer Kevin Brown said:

"Our self-learning security AI software is well suited for RSC, as it manages security for large sites in heavily populated areas in Japan.

"SoftBank Robotics Group is seeing a rising demand across Japan and APAC for icetana AI's technology to help protect people, and we expect to see more growth from our partnership with SoftBank due to an increasing need for AI security solutions."

Material terms of commercial arrangements:

- The contractual arrangement disclosed in this announcement is between icetana AI and SoftBank Robotics Group.
- The one year contract term will begin upon deployment of the software, with a contractual deadline of 31 August 2026.
- Payment terms are annual in advance, with initial payment due at the end of the month following the invoice date.
- The order is for a total contract value of US\$176,450. Ongoing revenues beyond this initial period will be subject to a customer renewal. Going forward it is therefore possible that no revenue over and above the present order value materialises pursuant to this commercial arrangement.

– ENDS –

Authorised for release by the Board of icetana Limited.

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About icetana AI

icetana AI develops self-learning security AI software designed for large-scale surveillance networks and Security Operations Centers. Its advanced AI technology continuously learns what is normal for every individual camera and automatically detects, highlights, and reports unusual or potentially dangerous events in real time.

Traditional security monitoring requires human operators to watch thousands of video streams, an overwhelming and inefficient task. icetana AI replaces much of this manual

effort by providing autonomous, real-time event detection, significantly reducing security risks while lowering personnel requirements.

Built for scale, icetana AI eliminates the need for manual rule configuration or camera stream setup. Its self-learning approach adapts dynamically to each environment, making it ideal for complex, multi-site deployments such as retail, hospitality, public safety, transportation, education, and enterprise infrastructure.

Today, icetana AI's technology operates globally, deployed across 70+ sites, 19,000+ cameras, and in 15+ countries, providing continuous, intelligent monitoring that empowers organisations to stay secure, proactive, and efficient.

Forward-looking statements

This announcement may contain forward-looking statements. Forward looking statements include those containing words such as: "anticipate", "believe", "expect", "estimate", "should", "will", "plan", "could", "may", "intends", "guidance", "project", "forecast", "target", "likely", "continue", "objectives" and other similar expressions within the meaning of securities laws of applicable jurisdictions and include, but are not limited to, certain plans, strategies and objectives of the Board and other matters. Any forward-looking statements, opinions and estimates provided in this announcement are based on assumptions and contingencies which are subject to change without notice and involve known and unknown risks and uncertainties and other factors which are beyond the control of icetana and its officers, employees, agents, associates and advisers. Forward looking statements are provided as a general guide only and should not be relied upon as an indication or guarantee of future performance. Readers are cautioned not to place undue reliance on forward-looking statements. Actual results may differ materially from those expressed or implied in such statements. Except as required by law or regulation (including the ASX Listing Rules), icetana undertakes no obligation to update these forward-looking statements or to provide any other additional or updated information whether as a result of new information, future events or results or otherwise.

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The forward-looking statements are based on information available to icetana as at the date of this announcement.