

Technology One Limited (ASX: TNE)

TNE launches Guide, extending AI to communities and students

BRISBANE, 25 February 2026: At its London Showcase event to be held on 25 February 2026, TechnologyOne unveiled Guide, a new AI-powered product designed to give residents and students faster, simpler access to essential public services and higher education support.

The presentation that will be provided to Investors as part of its London Showcase event is attached.

Authorised for release by the Chair and Managing Director.

Analyst & Investor Enquiries

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About TechnologyOne

TechnologyOne (ASX: TNE) is Australia's largest enterprise software company and one of the ASX top 50, with a global presence.

Our SaaS+ (Solution as a Service) offering is an all-inclusive, industry-specific solution that leverages our unique *Power of One* to deliver low-risk, end-to-end SaaS ERP implementations. This includes implementation, support, and upgrades—with TechnologyOne taking full accountability for outcomes, not just software. Over 1,300 leading corporations, government agencies, local councils, and universities are powered by our software.

For over 38 years, we've helped customers adapt to new and emerging technologies with enterprise software that evolves alongside their needs—enabling them to focus on their business, not IT.
Learn more at: technology1.com



2026 Showcase Investor Presentation

25 February 2026

Disclosure Statement

TechnologyOne Ltd 2026 Showcase Investor Presentation – 25 February 2026

TechnologyOne Ltd (ASX: TNE) today conducted a presentation relating to its 2026 Showcase event held in London, United Kingdom.

These slides have been lodged with the ASX and are also available on the company's website: [Investor Relations | TechnologyOne](#)

The information contained in this presentation is of a general nature and has been prepared by TechnologyOne in good faith. TechnologyOne makes no representation or warranty, either express or implied, in relation to the accuracy or completeness of the information. This presentation may also contain certain 'forward looking statements' which may include indications of, and guidance on financial position, strategies, management objectives and performance. Such forward looking statements are based on current expectations and beliefs and are not guarantees of future performance, and involve known and unknown risks, uncertainties and other factors, many of which are outside the control of TechnologyOne. TechnologyOne advises that no assurance can be provided that actual outcomes will not differ materially from those expressed in this presentation.

Agenda

- TechnologyOne at a Glance
- SaaS+ : The Future of ERP
- Thriving in the AI Era
- Launch of Guide
- Fireside Chat



J. Rogers

University of Hertfordshire



technology¹

TechnologyOne

At a Glance

Edward
Chung

Chief Executive Officer

Our Vision

Making life simple
for our community

Our Purpose

Our passion is to
solve the complex

Our Mission

To better our community, from its citizens
to students, by leveraging our team's
innovation, drive and determination.

Power of One.

Making life simple
for our community

SaaS+



Evolution
not revolution

Market focus
and commitment

We dream big
and deliver

One experience
for our customers

Tech
is the
answer

The power of One

Oneness



technology¹

Deepest functionality for the markets we serve.



**Local
Government**



Education



Government



**Asset and
Project
Intensive
industries**



**Health and
Community
Services**



**Financial
Services and
Corporates**

We provide proven practice preconfigured solutions to reduce time, cost & risk



Deepest functionality for the markets we serve.



**Local
Government**



Education



Government



**Asset and
Project
Intensive
industries**



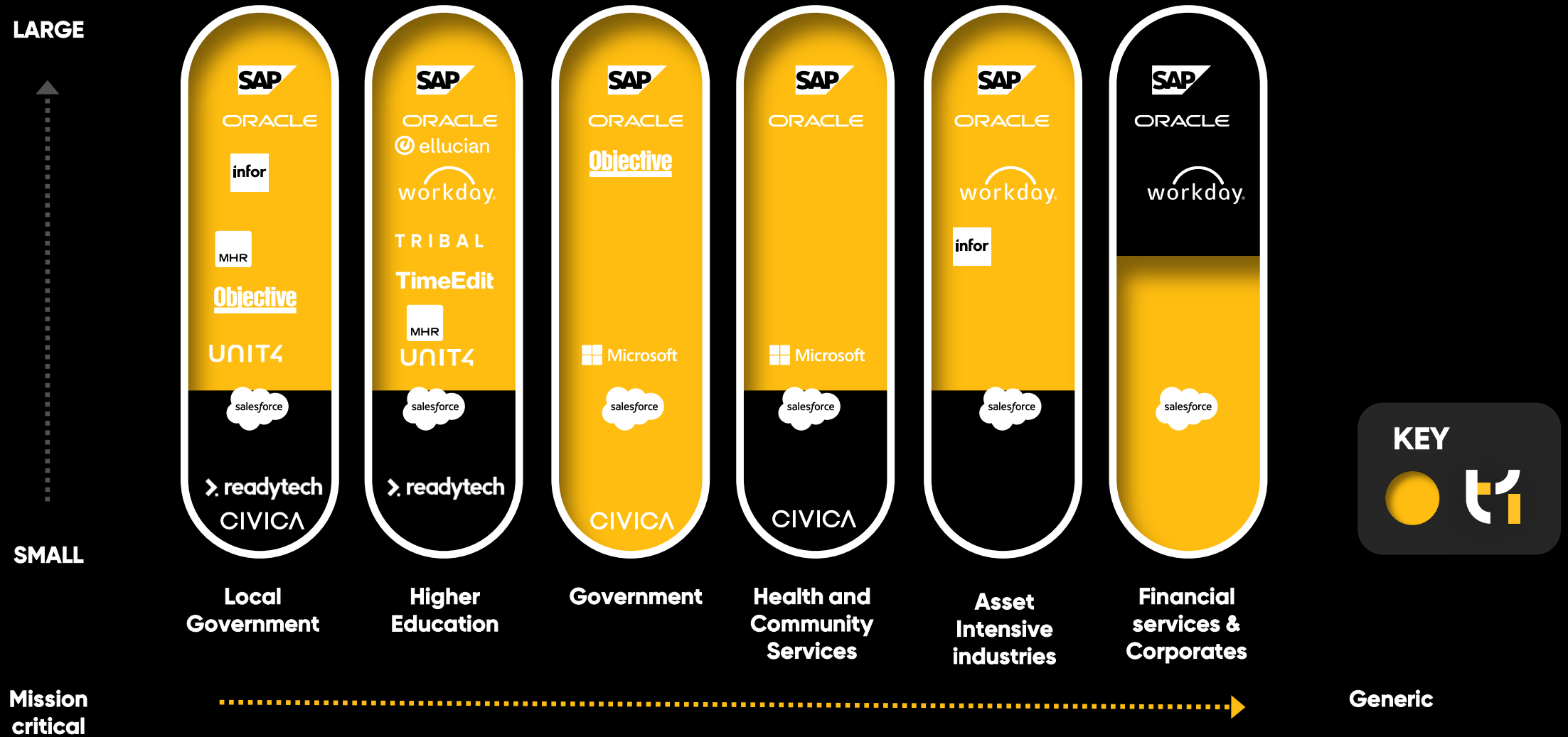
**Health and
Community
Services**



**Financial
Services and
Corporates**

We provide proven practice preconfigured solutions to reduce time, cost & risk

Market position.



Total ERP Solution – now with the Power of AI.



App builder



Business Analytics



Corporate Performance Management



Curriculum Management



DxP Essentials



DxP Local Government

Plus



Enterprise Asset Management



Enterprise Budgeting



Enterprise Cash Receipting



Enterprise Content Management



Financials



Human Resources and Payroll

Guide



Performance planning



Property and Rating



Spatial



Student Management

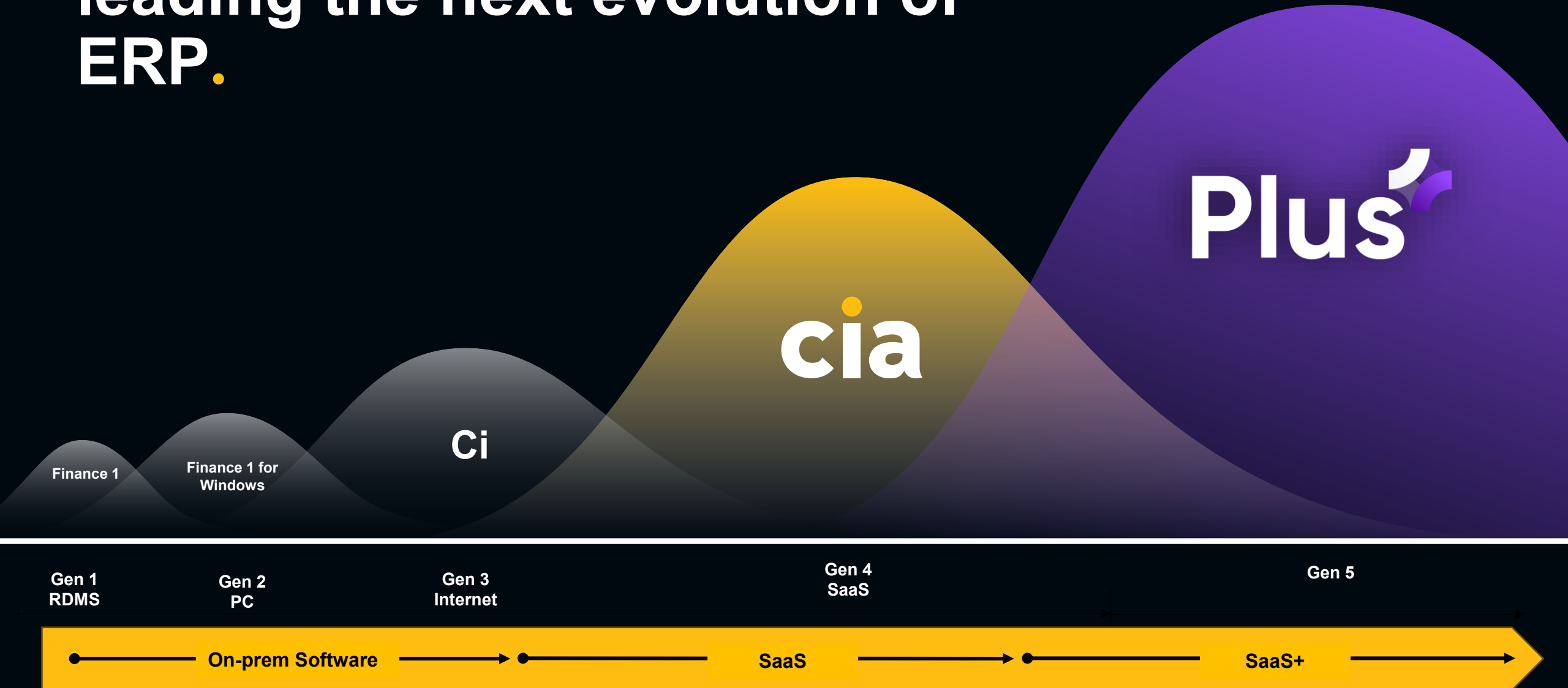


Supply Chain Management

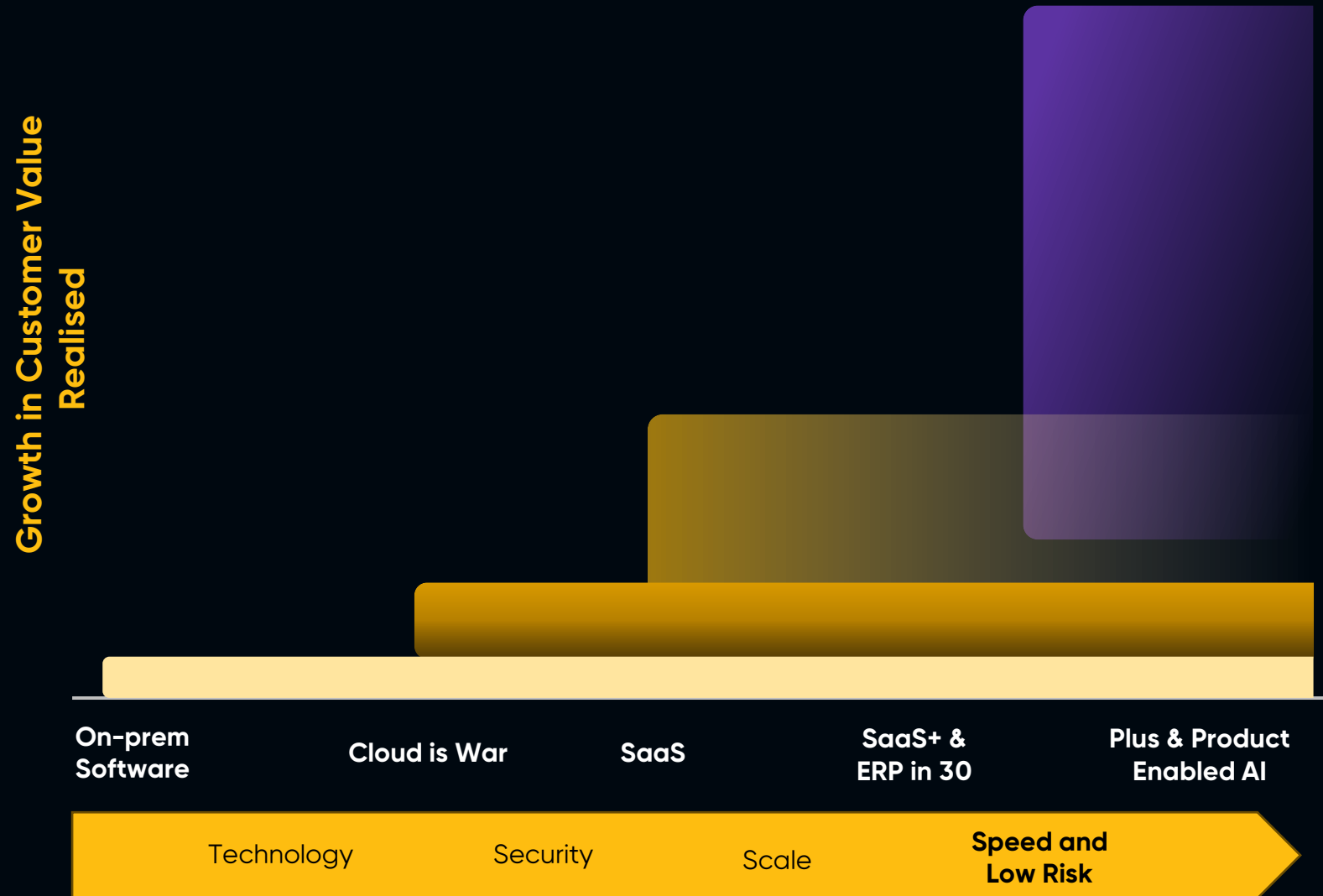


Timetabling & Scheduling

Our R&D investments are leading the next evolution of ERP.

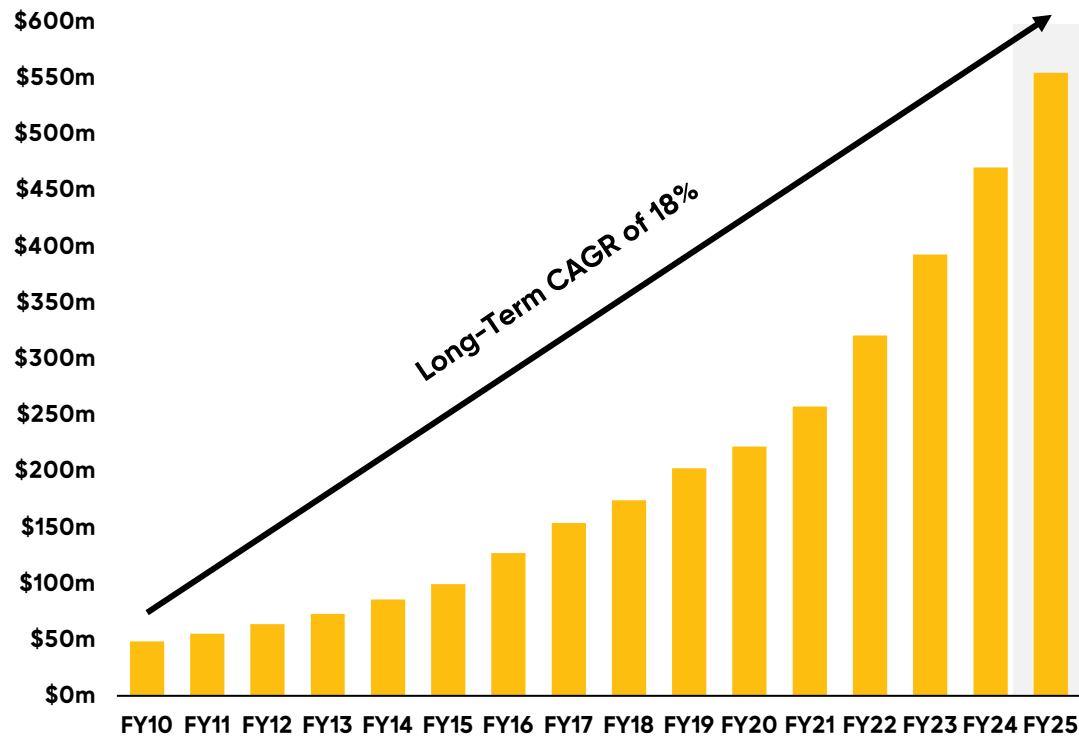


Evolution of ERP – Growth in Customer Value.



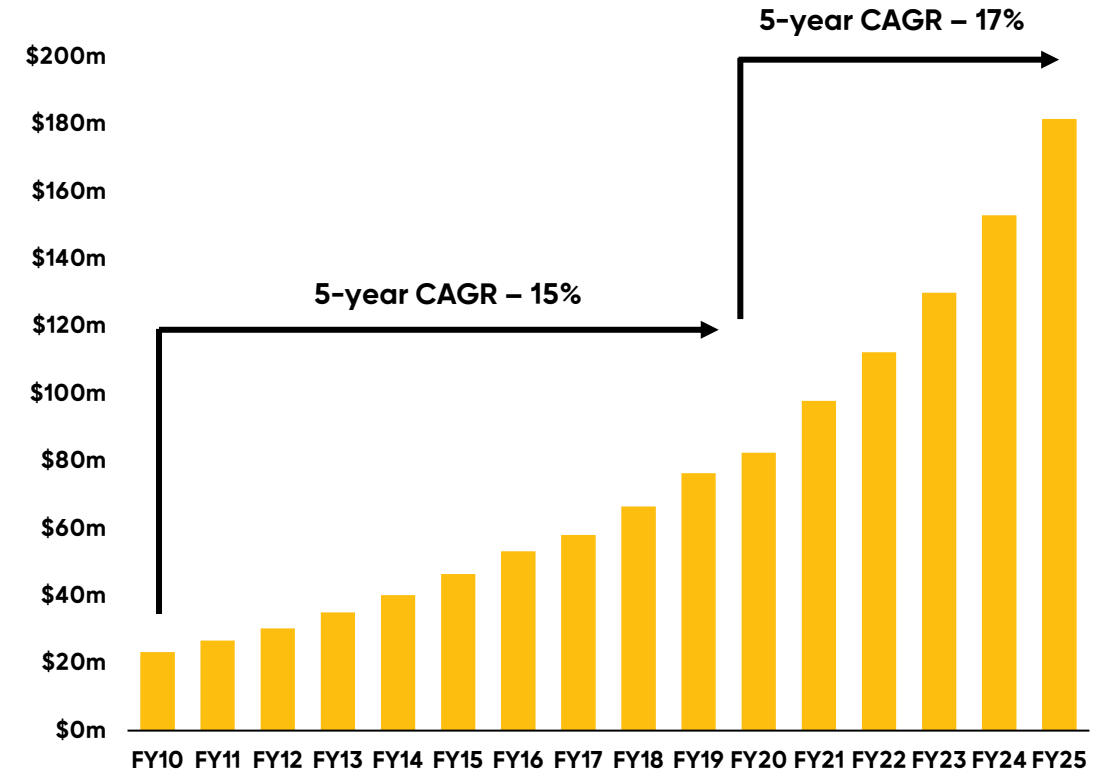
A Track Record of Long-Term Growth

ARR



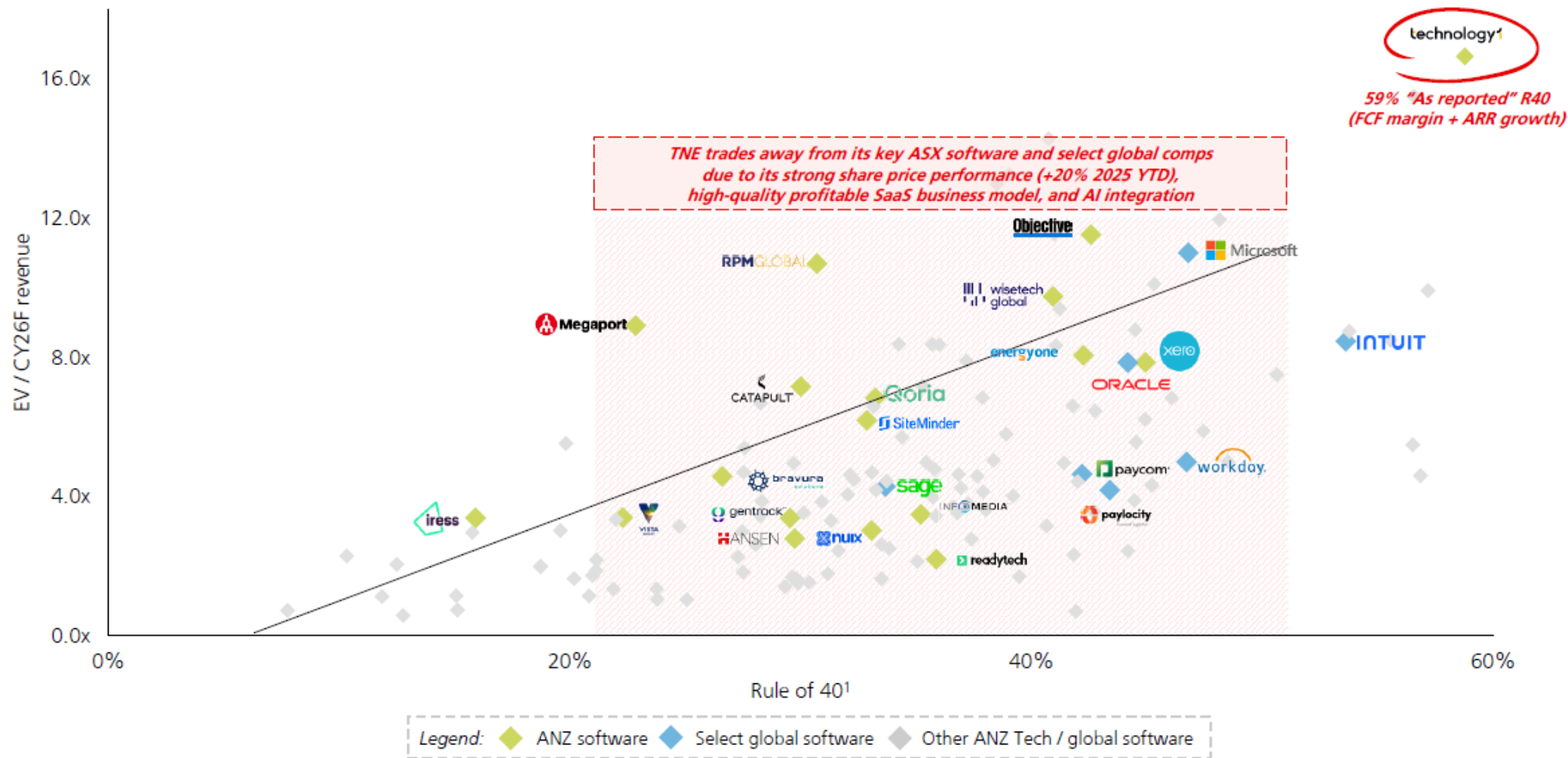
 Achieved \$500 million ARR - 18 months ahead of target

Profit before Tax



Top quartile of global SaaS software businesses

Rule
of 40*
= 59%



* Rule of 40 is defined as the sum of ARR growth and the 12-month rolling free cash flow margin pre-tax (free cash flow as a percentage of ARR). The calculation of the metric aligns with pre-tax results from post-tax, in line with industry standards. This is a non-IFRS financial measure and is unaudited.

A Track Record of Long-Term Growth

18% CAGR

**ARR Compound
Growth
Since FY10**

17% CAGR

**PBT Compound
Growth
Since FY20**

\$555 million ARR

**\$13.5 billion total
market
opportunity**

We provide mission critical products and best practice solutions which power
universities, local governments, governments, hospitals, and large infrastructure
providers

Total Addressable Market \$13.5b

Multiple Platforms for Growth

- Strong Net Revenue Retention (NRR) of 115-120%
- Significant economies of scale will drive Profit margins to 35%+

Grow:

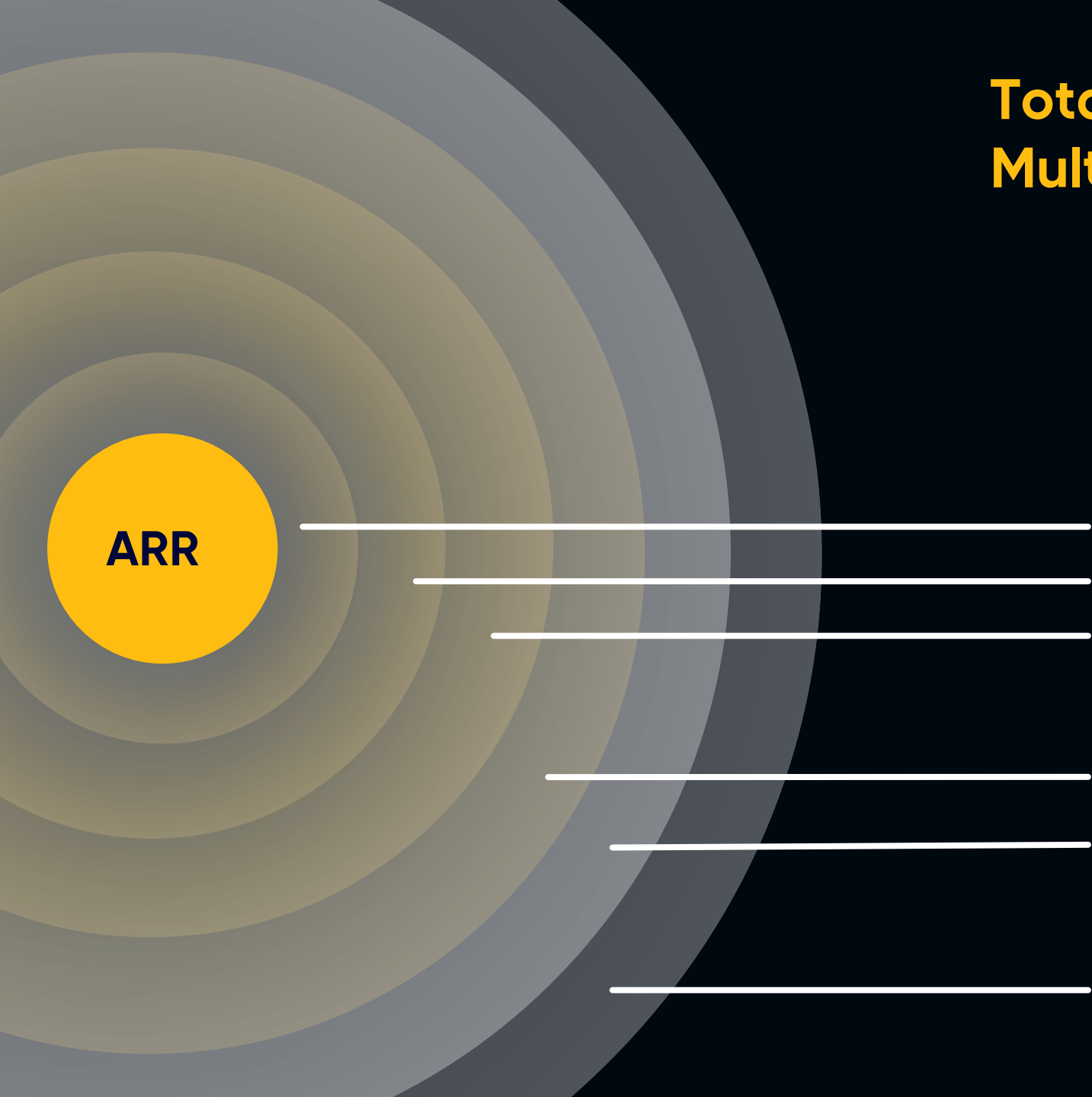
- Significant ARR whitespace in our APAC customer base
- Continuing growth in new logos in APAC
- Growth in ratables and students
- Inflationary growth in pricing
- Continuing growth in the UK

Build:

- Solution as a Service is a gamechanger, lifts ARR by 40%
- R&D over next 5 years doubles APAC ARR whitespace

Buy:

- Strategic acquisitions



ARR



technology¹

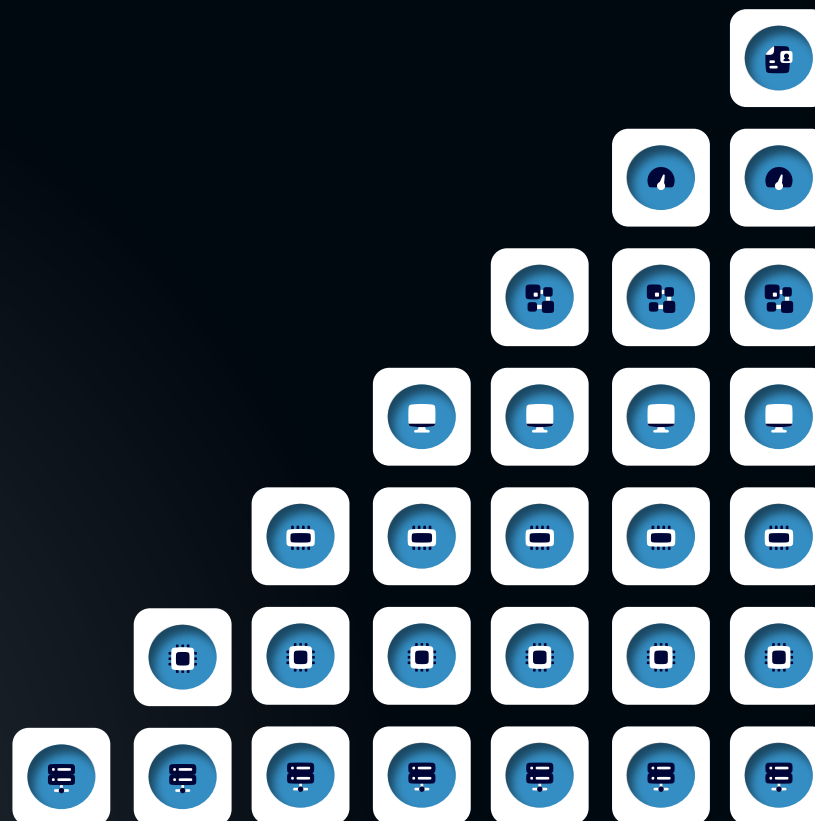
SaaS+

The Future of ERP

Edward
Chung

Chief Executive Officer

\$



Load balance

Database

Operating system

Memory

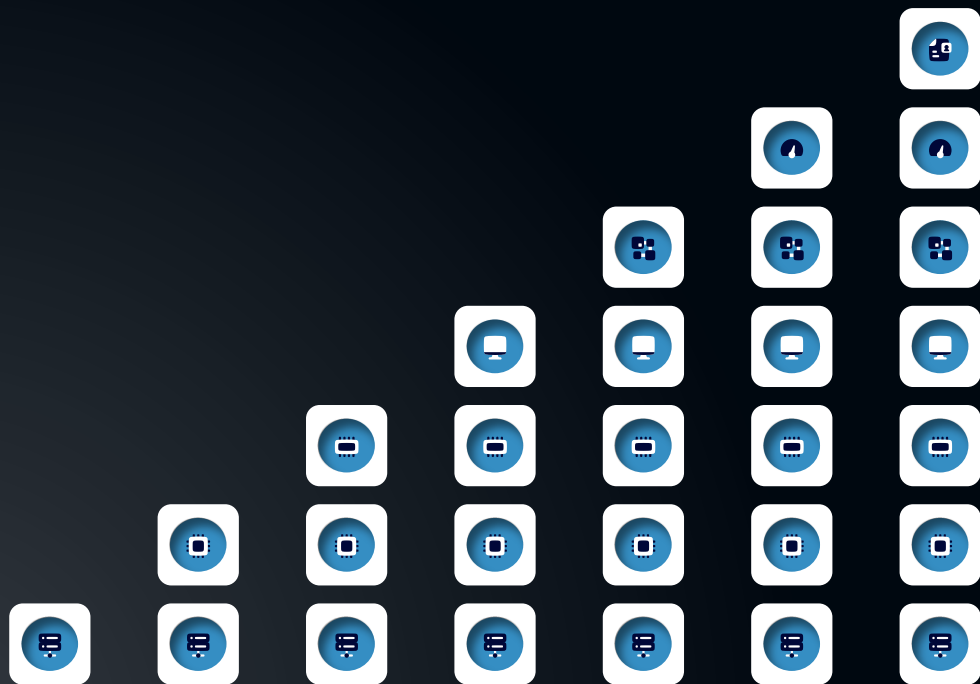
CPU

Server

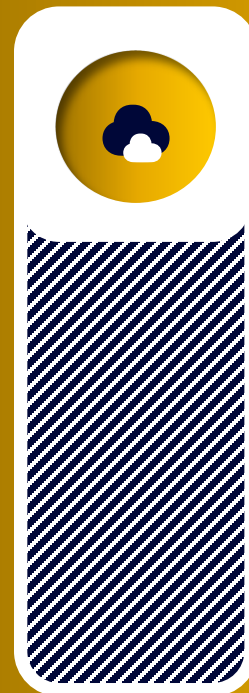
Licence

TIME

\$

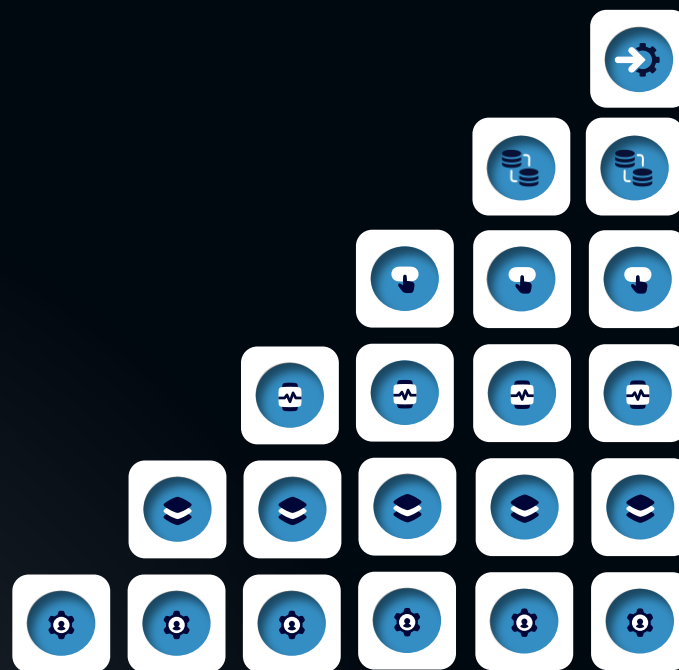
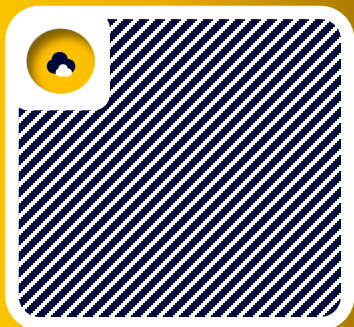


TIME



SaaS

\$



Integration

Data Migration

Tester

BA/SME/config

Project manager

Si

TIME



SaaS+

TIME

**We are
here**



Gen 1
RDMS

Gen 2
PC

Gen 3
Internet

Gen 4
SaaS

Gen 5



On-prem Software



SaaS



SaaS+



SaaS

Traditional implementation projects

The traditional consulting approach lacks alignment with customer interests

SaaS+ is a long-term strategic growth pillar; complete flip to consulting model

Traditional implementation financial profile:

1:1.6 Ratio

**Software:
Implementation
fees**

Blackpool Council

**Large
implementation**

**Pitched 1:1,
delivered 1:0.8**

Model Challenge 1

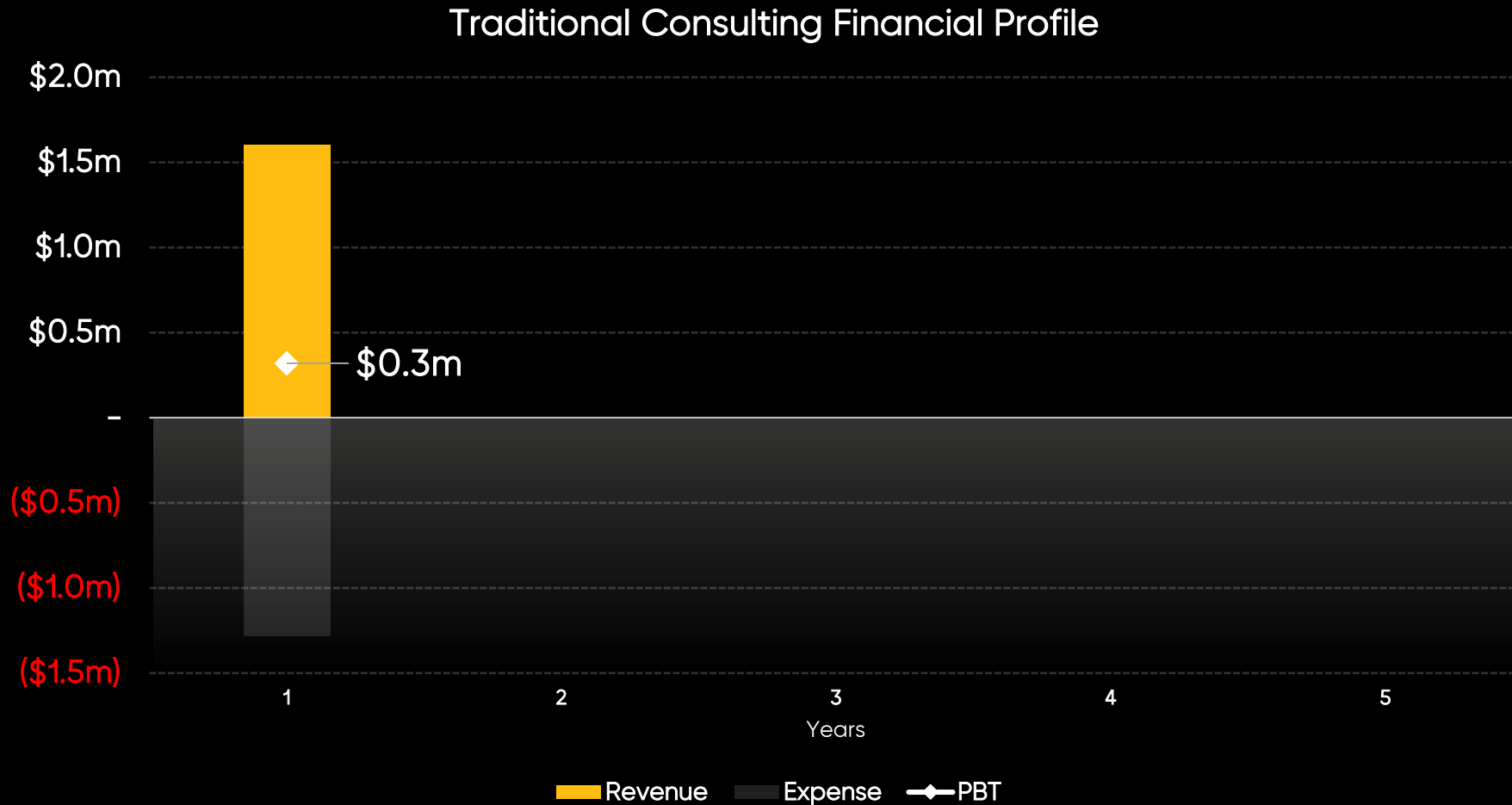
Incentive to complicate to drag out implementation to increase profit

Model Challenge 2

A one-off engagement, poor sustainability

SaaS

Traditional implementation projects



Example

\$1M SaaS Fee

\$1.6M consulting implementation revenue over 1 year

\$1.28M consulting implementation cost over 1 year

\$320k PBT (20%)

Cash and profit aligned

SaaS+

We are uniquely positioned to deliver

SaaS+ resonates with our market

Reduced Risk

Through price certainty of a fixed price implementation

Faster Go-Live

Enabled by pre-configured SaaS+ solutions. Our customers purchase our software for the productivity it brings to their business, not for long implementations.

The Power of One enables delivery

Deep knowledge

Of vertical markets through 38 years of implementation experience

Tailored solutions

To vertical markets

In house delivery team

Ensures we take full responsibility for delivery, no

Model Challenge 2

A one-off engagement, poor sustainability

SaaS+ Financials

39% IRR

Patience is required, but SaaS+ presents a strong NPV on a per-customer basis

Implementation expense is incurred up front, revenue earned over 4 years

Customer behavioural relationship is long, churn is low

99% over 30+ years

In year 2 and beyond, 40% ARR uplift will fall directly to the bottom line, boosting margin

Considered an investment, SaaS+ represents an **IRR of 39%** on conservative assumptions

SaaS+ Financials

One Deal Example

Legacy SaaS Implementation Model

**Year 1 Revenue
Only**

**\$1.6 million
Implementation Fee**

Life of Contract

**\$1 million SaaS Fee for
Software**

SaaS+ Implementation Model

Life of Contract

**\$0.4 million
Implementation Fee**

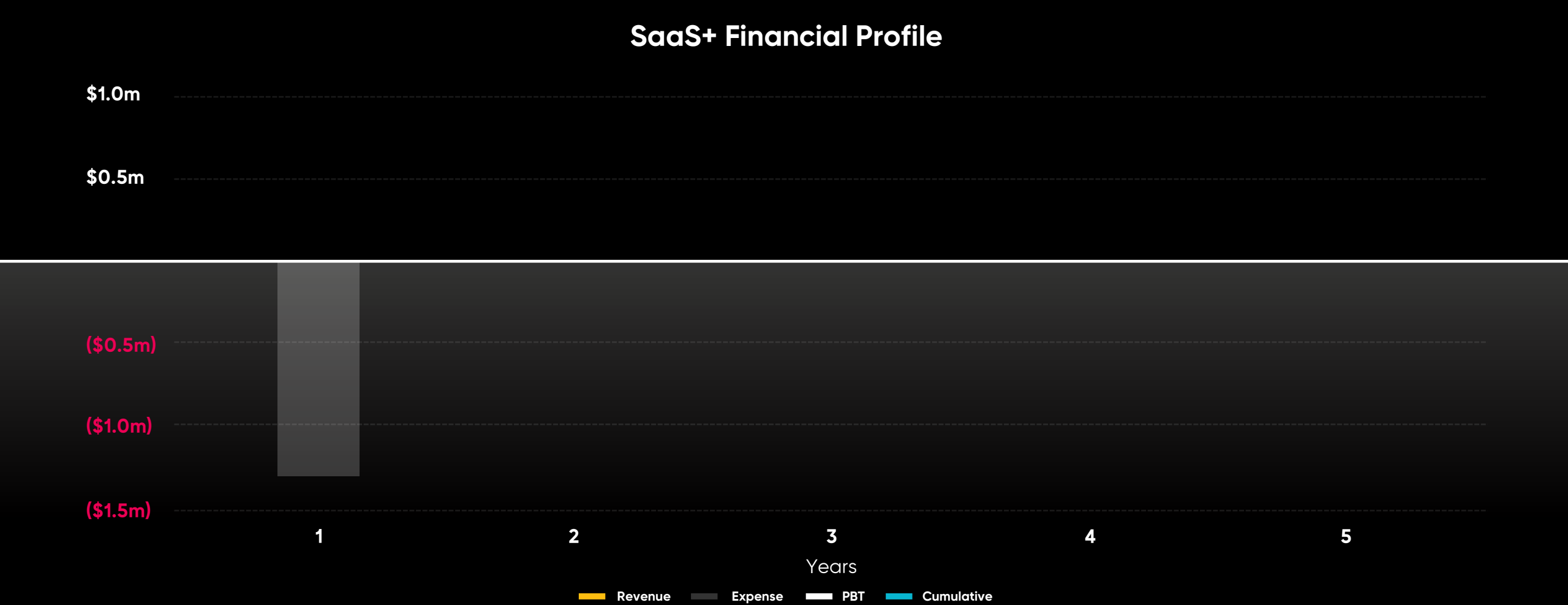
+

Life of Contract

**\$1 million SaaS Fee for
Software**

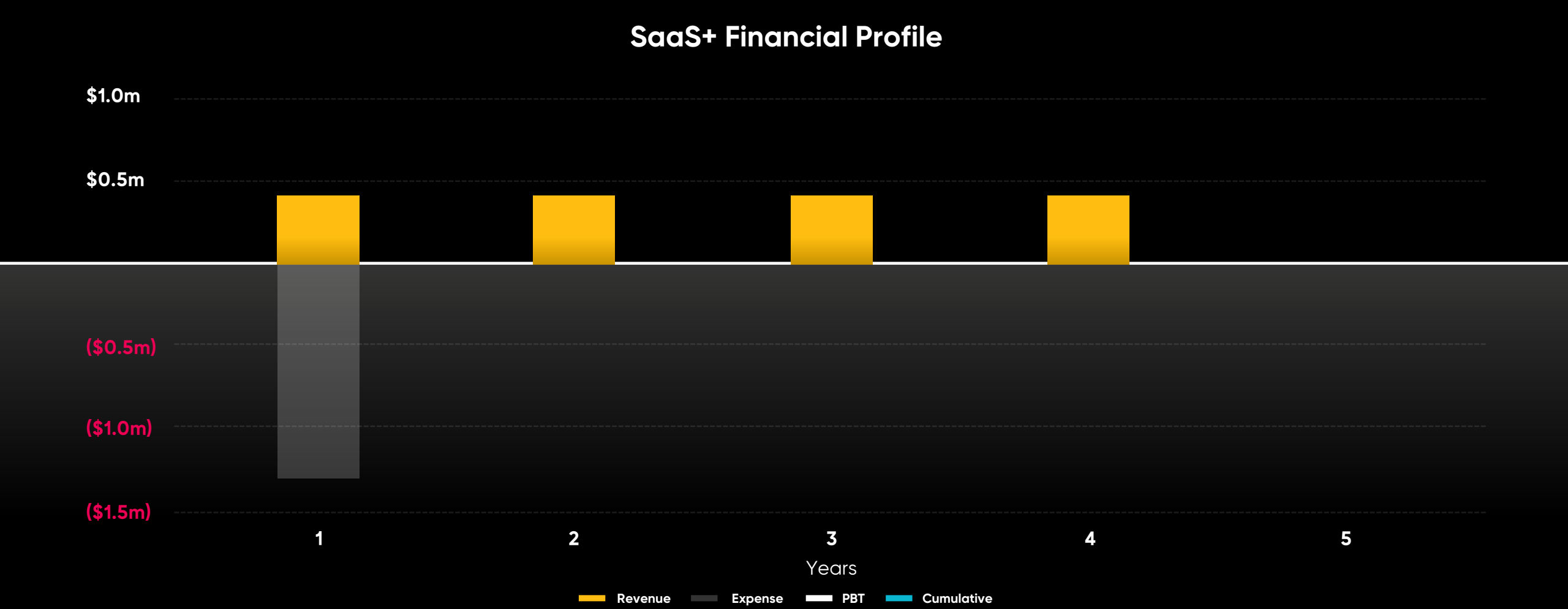
SaaS+ Financials

Initial Upfront Investment under SaaS+ Model



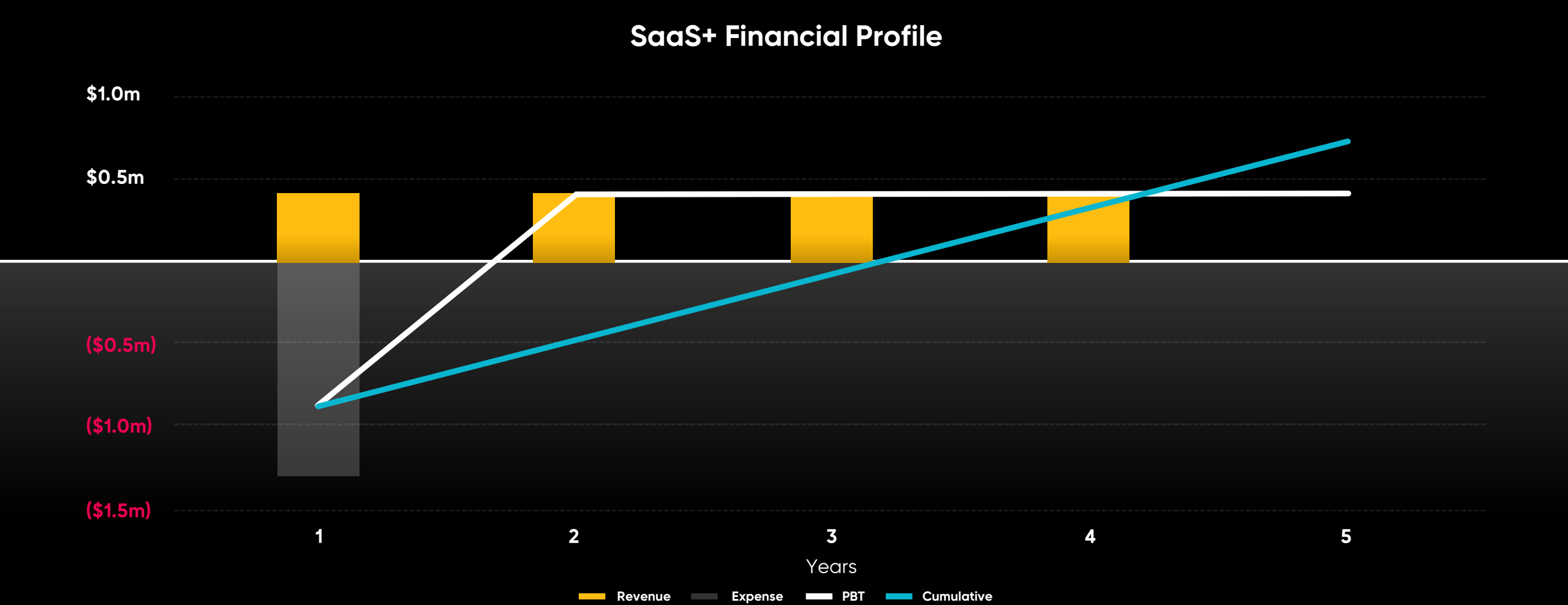
SaaS+ Financials

Revenue Generation from SaaS+ Implementation Taken over 4-years



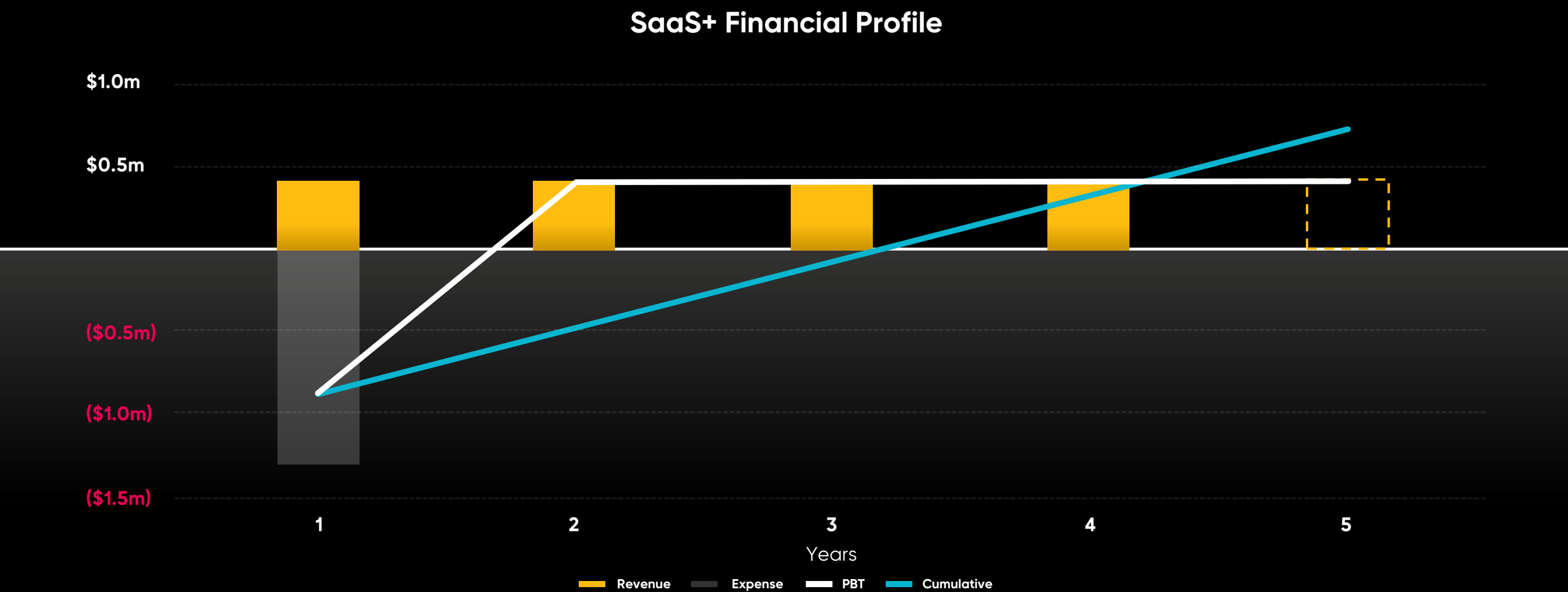
SaaS+ Financials

SaaS+ Implementation Breakeven Achieved in Year 4



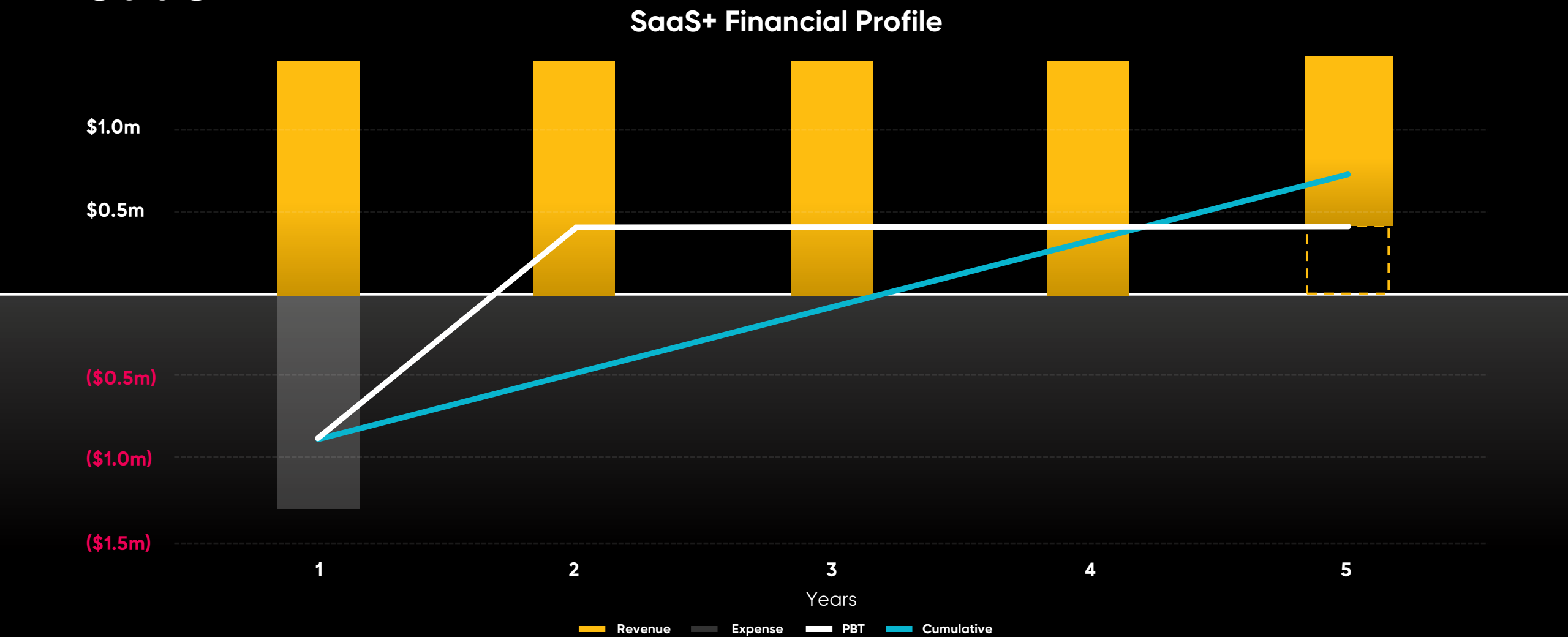
SaaS+ Financials

Year 5 Onwards Represents a 40% Margin Uplift from SaaS+



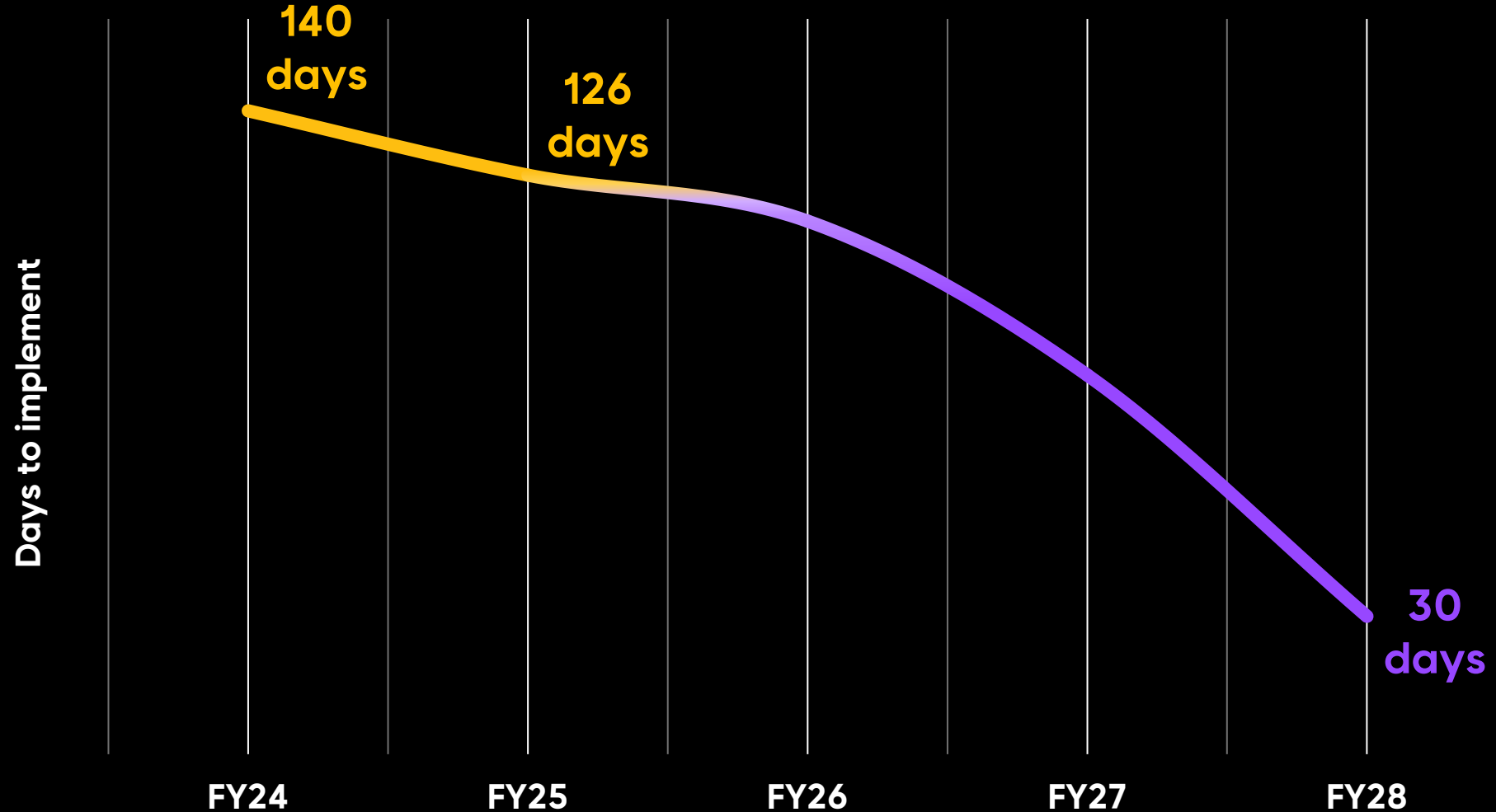
SaaS+ Financials

Year 5 Onwards Represents a 40% Margin Uplift from SaaS+



SaaS+ Financials

The Drive to ERP in 30 Days will Increase Margins



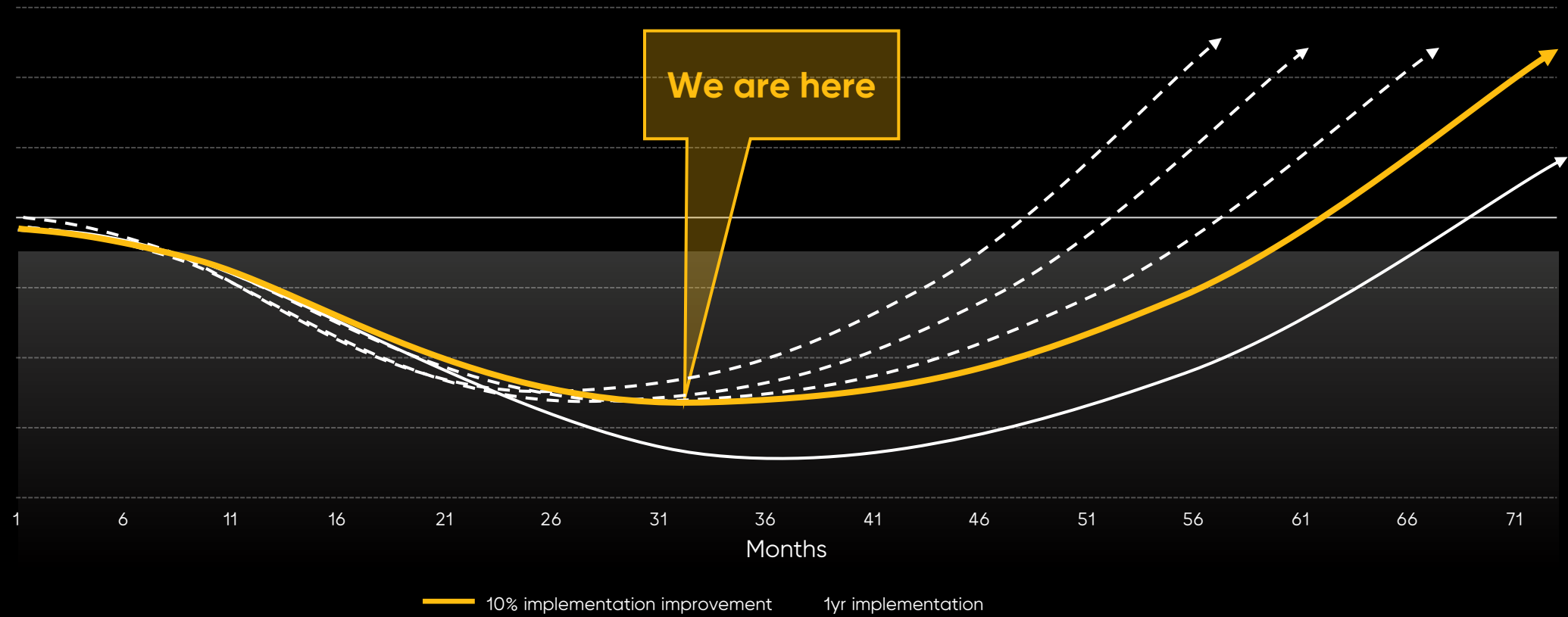
ERP IN
30
DAYS

Powered by 

SaaS+ Financials

Portfolio PBT Impact: Drive to ERP in 30 days

SaaS+ Cumulative PBT Impact



- Illustrative base case example assumes:
- Monthly continuous even sales
 - 1:1.6 ratio, \$1.4m SaaS+
 - 1-year implementation period



SaaS+ Financials

Conclusion

SaaS+ is now our default GTM globally.

1

We are uniquely positioned to deliver SaaS+ in the markets we serve. This model resonates strongly with our market.

2

Under SaaS+ solution, the Technology One price book increases by 40% - effectively expanding TAM.

3

ERP implementation to 30 days expands margin



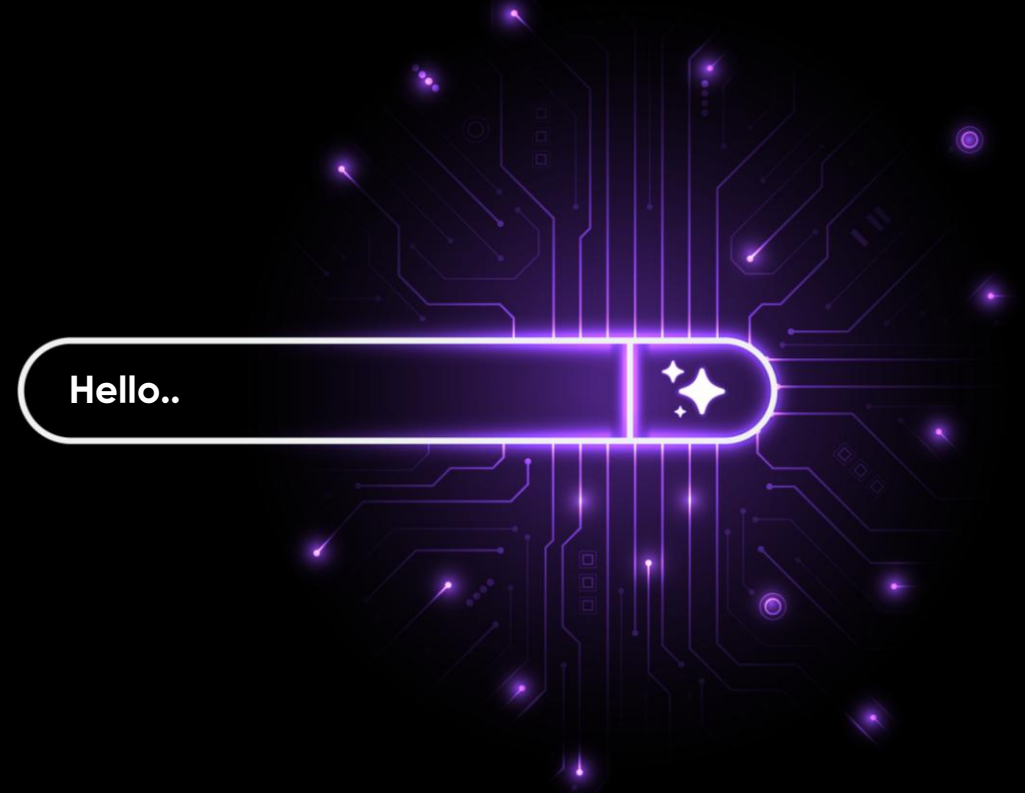
technology¹

Thriving in the AI Era

Edward
Chung

Chief Executive Officer

Thriving in the AI Era



\$555M

FY25 ARR

99%+

Customer Retention

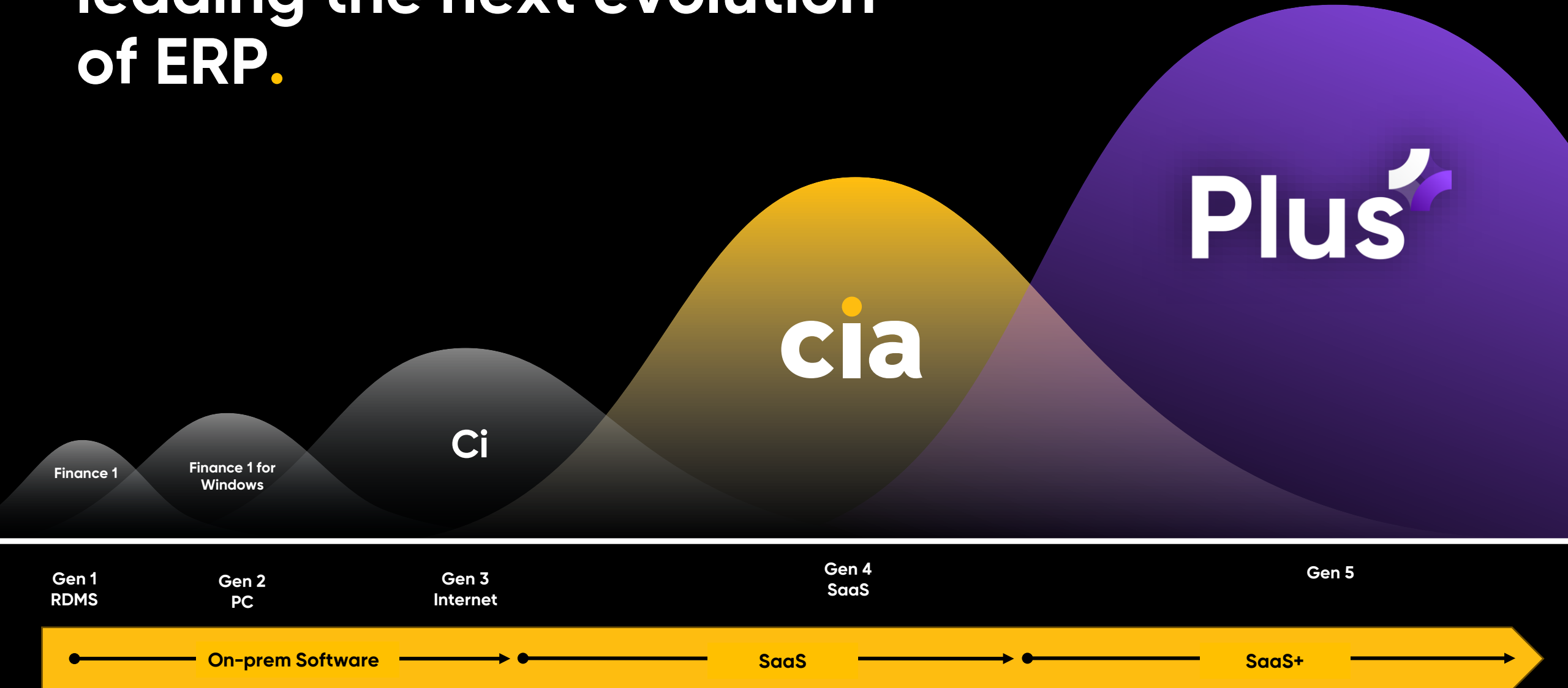
\$1B+

ARR Target by FY30

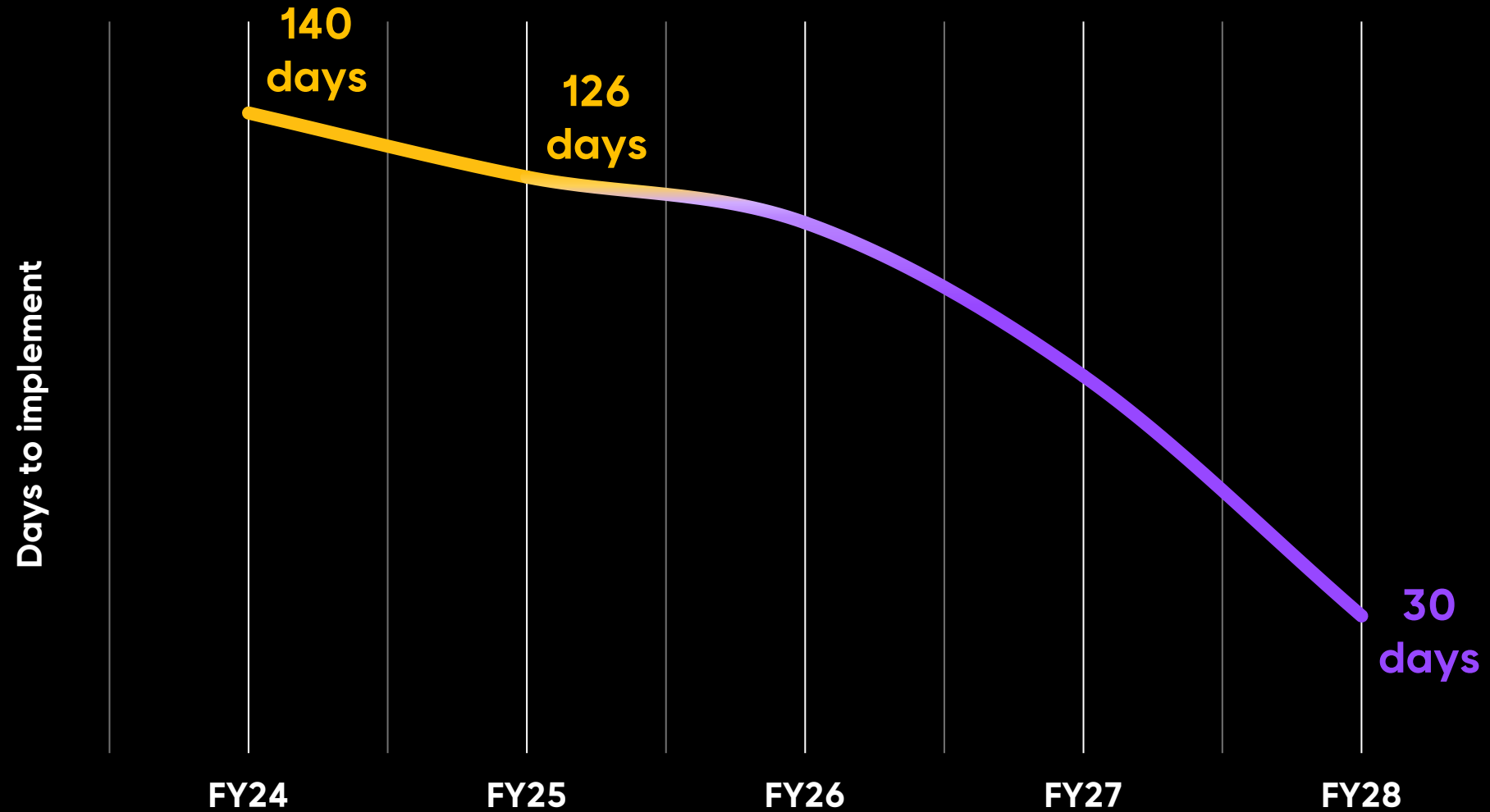
38

Years of Delivery

Our R&D investments are leading the next evolution of ERP.



Path to ERP in 30 days – Leveraging AI.



Powered by 

**Not all SaaS companies
are created equal**

Ai is an accelerant for our business



Thriving in the AI Era

1 The Macro

What is SaaS and how is AI reshaping the software stack?

2 Where TechnologyOne Fits

Our customers, our competitive strengths, and our economic moat

3 AI Makes Us Stronger

How Plus deepens our moat and creates new revenue

4 Our Five-Year View

Track record, ARR trajectory, and conviction

5 Upgraded FY26 Guidance

FY26 PBT and ARR guidance upgraded

THE MACRO

How AI Reshapes the Software Stack

BEFORE

The Traditional SaaS Model

 User



SaaS UI Layer

Dashboards, workflows, integrations



Systems of Record / Data

Application, Data, and Infrastructure collapse into System of Record – the layer that gains value as AI needs trusted data to act on.

How AI Reshapes the Software Stack

BEFORE

The Traditional SaaS Model

 **User**



SaaS UI Layer

Dashboards, workflows, integrations



Systems of Record / Data

AFTER

The "Thin Middle" Squeeze



AI Agent Layer

Executes work autonomously

▲ Value moves up

SaaS UI Layer – Squeezed

▼ Value moves down



Systems of Record

Agents need trusted data to act on

Application, Data, and Infrastructure collapse into System of Record – the layer that gains value as AI needs trusted data to act on.

What This Means for SaaS

Users & Interfaces Disrupted



AI agents are replacing traditional users and conversational AI is replacing complex screen interfaces. The top two layers of the traditional SaaS stack are being fundamentally reshaped. Value shifts down to data and applications.

Per-Seat Pricing Under Pressure



If AI agents do the work of employees, companies need fewer software seats. The per-seat revenue model that built SaaS fortunes is structurally threatened for commodity workflows.

What Survives – and Thrives



Systems of record with proprietary data, mission-critical platforms with deep domain expertise, and businesses with data-driven, outcome-based pricing are gaining value – not losing it.

The Existential Fear: If AI does the work, the per-seat revenue model collapses



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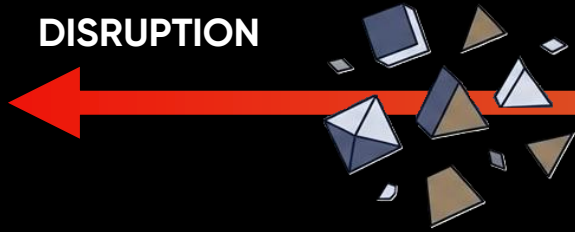
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Not All SaaS Companies Are Created Equal

HIGHER RISK OF AI
DISRUPTION



LOWER RISK OF AI
DISRUPTION

- Horizontal, general-purpose software
- Single-application solutions
- Low regulation environments
- Simple cyber security requirements
- Monthly/annual contracts
- Simple switching, low cost
- Seat-based pricing models

Highest TAM

Simpler investment

Commercial buyer

- Vertical-specific, mission-critical platforms
- Deep, multi-department workflows
- Highly regulated environments
- Highest cyber security & data sovereignty
- Long-term committed contracts
- Complex switching, high cost
- Pricing linked to outcomes & usage

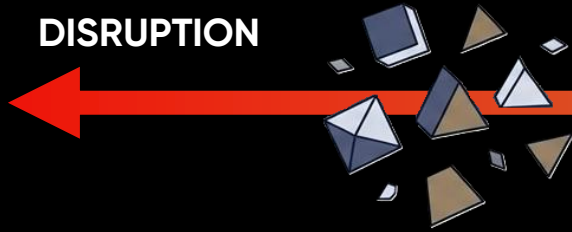
High TAM

Complex investment

Public sector buyer

Not All SaaS Companies Are Created Equal

HIGHER RISK OF AI
DISRUPTION



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Highest TAM

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Commercial buyer

LOWER RISK OF AI
DISRUPTION

This is TechnologyOne

- Vertical-specific, mission-critical platforms
- Deep, multi-department workflows
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- Complex switching, high cost
- Pricing linked to outcomes & usage

High TAM

Complex investment

Public sector buyer

Two Types of Buying Customers

HIGHER RISK OF AI
DISRUPTION

LOWER RISK OF AI
DISRUPTION



Commercial Customers

- Growth-oriented and commercially driven
- Comfortable with higher risk for higher reward
- Fewer procurement constraints and regulatory obligations
- Optimises for speed and competitive advantage
- Prioritises value for money and rapid development

Public Sector & Highly Regulated Customers

- Mission-driven and community-focused
- Values stability, trust, and long-term partnerships
- Measured and deliberate in decision-making within strict procurement rules
- Operates in highly regulated and accountable environments
- Selects partners with proven track records and low delivery risk

Two Types of Buying Customers

HIGHER RISK OF AI
DISRUPTION

LOWER RISK OF AI
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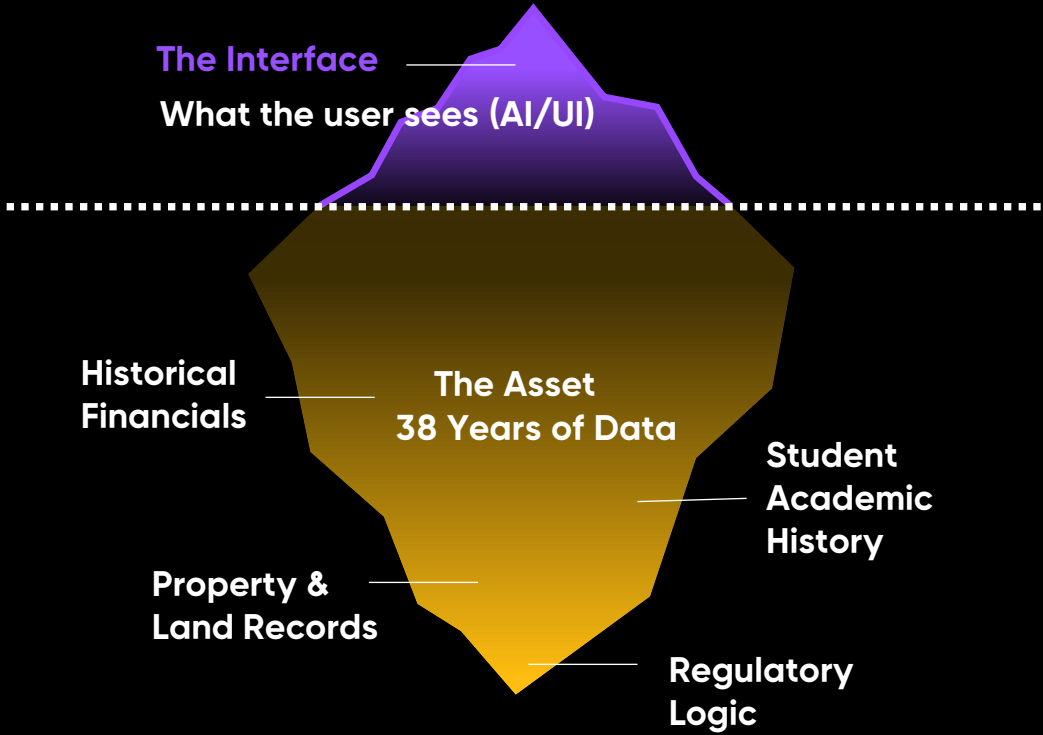
Track record, ARR trajectory, and conviction

5 Upgraded FY26 Guidance

FY26 PBT and ARR guidance upgraded

Our Competitive Strengths – A Strong Moat

Levers for Growth	Our Competitive Strengths
Vertical Expertise and IP	• Mission-critical software • Defence in-depth security and data sovereignty • Invest 20% to 25% of total revenue in R&D continuously delivering new products and modules
Compliance Software	• Software built for highly regulated sectors
SaaS+ and ERP in 30 Days	• Faster time to value for customers • De-risking implementation
Customer Retention	• Industry-leading 99% customer retention
Execution Track Record	• We dream big and deliver • 38-year track record of delivery and execution



Plus

Plus

Good morning, Chando

In focus

Critical task
Street lamp out
1
new 4hrs ago

Outstanding applications
3
▲ 300% 7 days

Critical tasks
24
new 4hrs ago



Start something new

Start hiring process

Access job applications

Log work request

Raise purchase requisitions

Create a visual for monthly expenses



Task summary

Priority tasks
2
new 4hrs ago

Time-sensitive tasks
1
new 30m ago

General tasks
7
new 3d ago

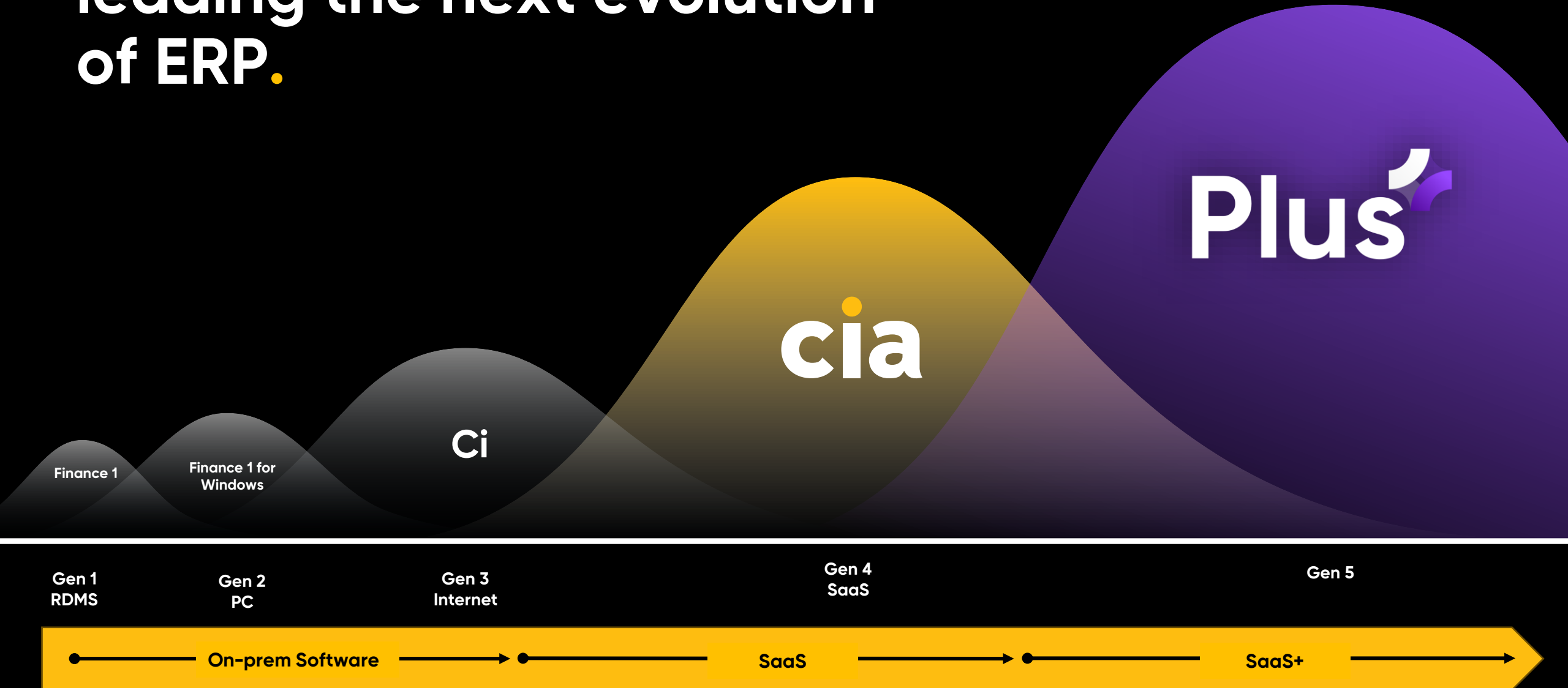
Insights

Overdue invoices
6
▲ 50% 7 days

Work requests
12
▲ 5.2% 7 days

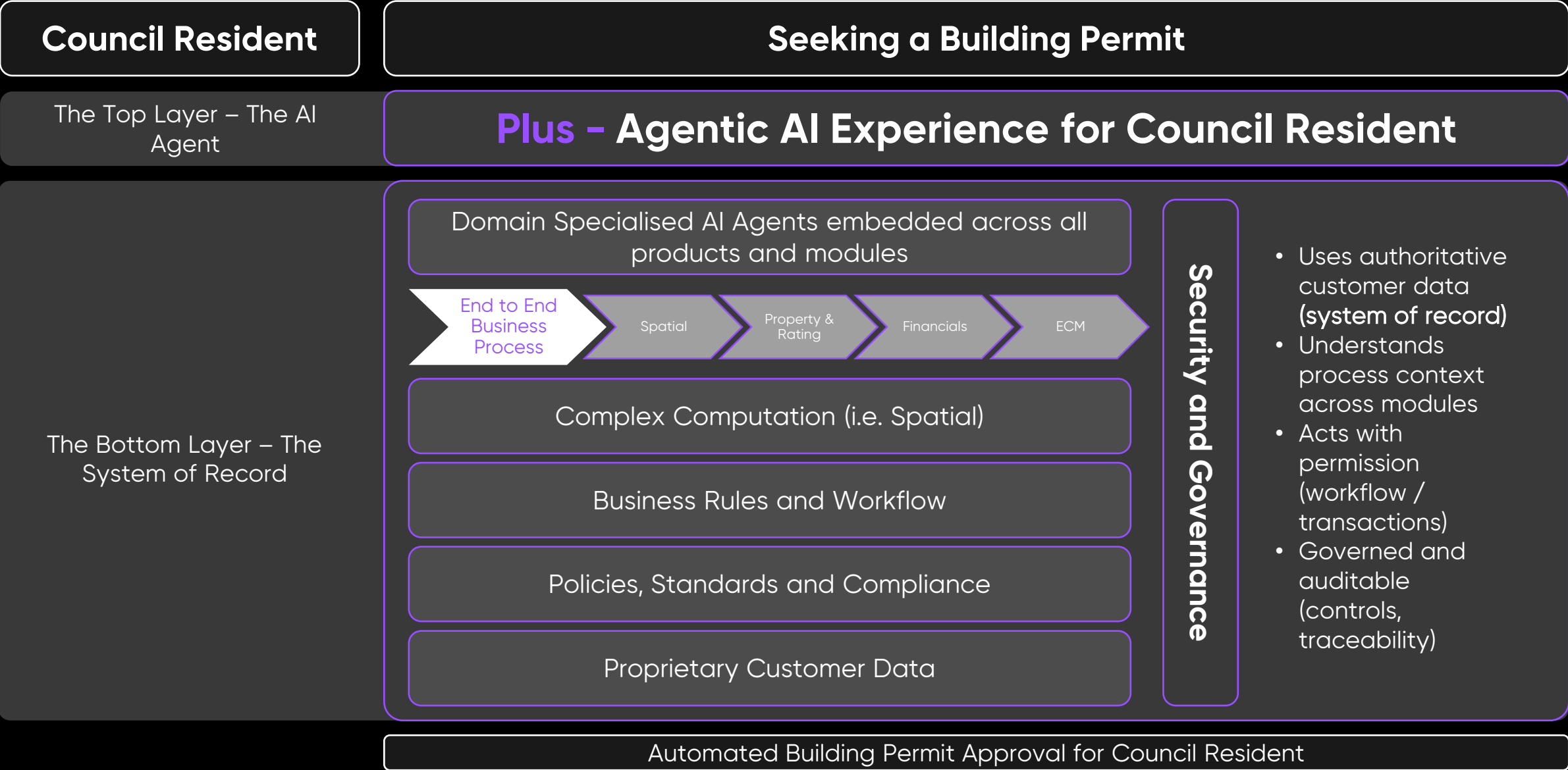
Purchase Requests
2

Our R&D investments are leading the next evolution of ERP.

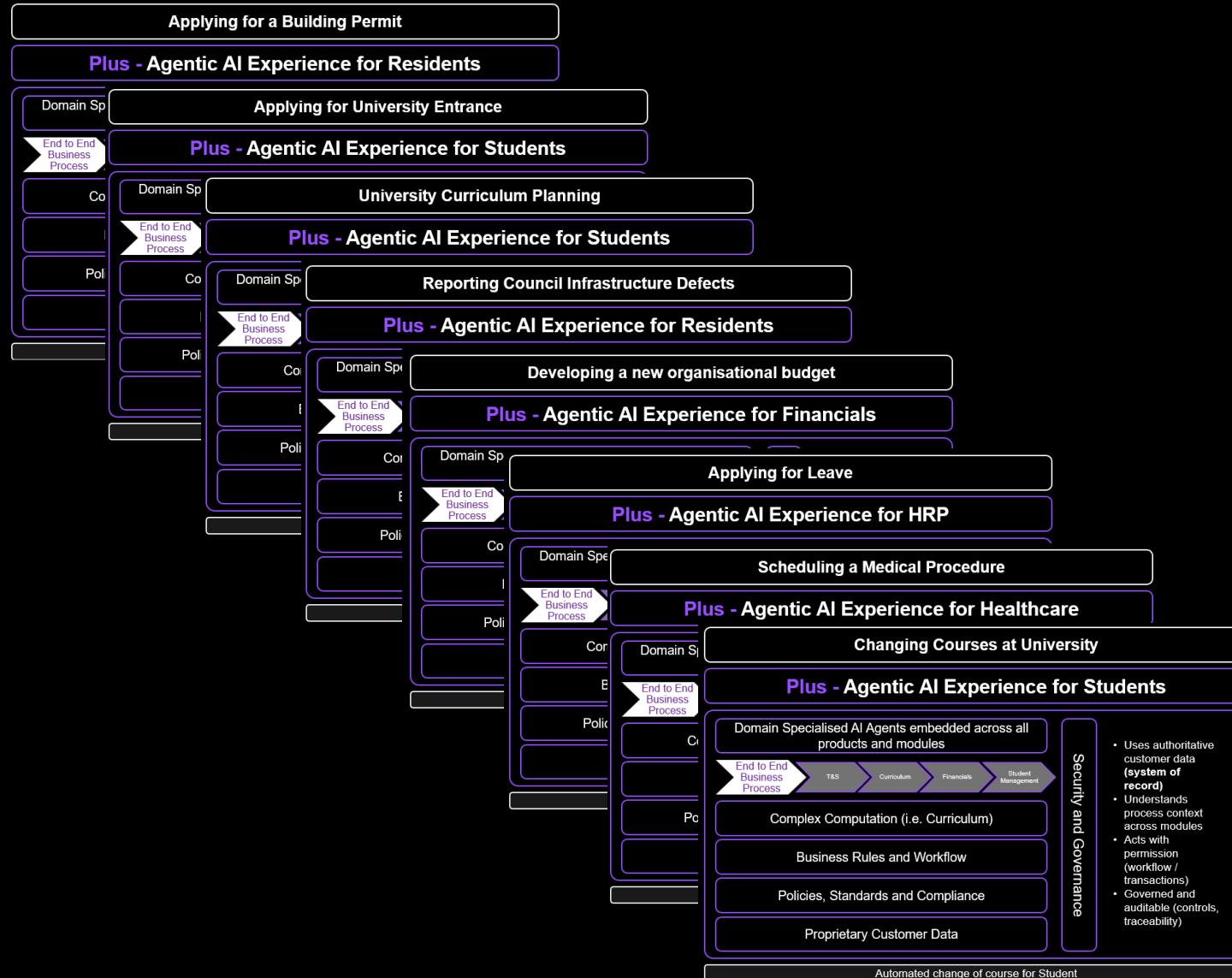


Business Outcomes require trusted execution : Replicating UI does not replicate ERP

In regulated domains, value comes from governed decisions and permissioned actions not just answers.



The Network Effect – Making Data Highly Valuable in our AI Models



- We have the domain intelligence for each vertical, workflow and business process our Customers need
- Customers focus on their core business not building and supporting complex applications
- Sharing common practices and data across all our customers to increase their productivity and efficiency

Why Plus and AI Makes Us Stronger – Moving from B2B to B2B2C



Plus – Agentic AI Platform

- ✓ **Embedded across all 20 products and 600+ modules**
 - AI operates within our customer's own data, permissions and governance
- ✓ **Each customer's AI gets smarter with their data**
 - 38 years of proprietary public sector data makes our AI unmatched
- ✓ **Replaces third-party AI risk**
 - customers don't need external tools that could breach data sovereignty



AI Resident and Student Portal

- ✓ **Conversational AI for residents and students**
 - no screens, no clicks; resolves enquiries in a single conversation
- ✓ **World-first ad-funded revenue share model**
 - councils and universities generate new revenue while improving service
- ✓ **Extends our platform to end-users**
 - monetises hundreds of thousands residents and students, not just 100 staff; a platform business

How Our Economic Moat Deepens

↑ **Switching Costs Increase**

AI trained on each customer's data becomes uniquely valuable. The more they use Plus, the harder it is to leave.

↑ **Data Moat Widens**

Every AI interaction generates new proprietary data. 38 years of public sector data + ongoing usage = un-replicable asset.

↑ **New Revenue Streams Unlock**

New AI products ad-funded model and Plus's transaction pricing create revenue that grows with usage – immune to seat erosion.

↑ **Customer Embeddedness Deepens**

We become our customer's AI strategy. No third-party vendor needed – Plus and new AI products deliver AI inside the trusted platform.

↑ **Domain Expertise Amplified**

Generic AI can't replicate council governance or university compliance knowledge. Our AI is purpose-built for these verticals.

Our Competitive Strengths – A Strong Moat

Levers for Growth

Our Competitive Strengths

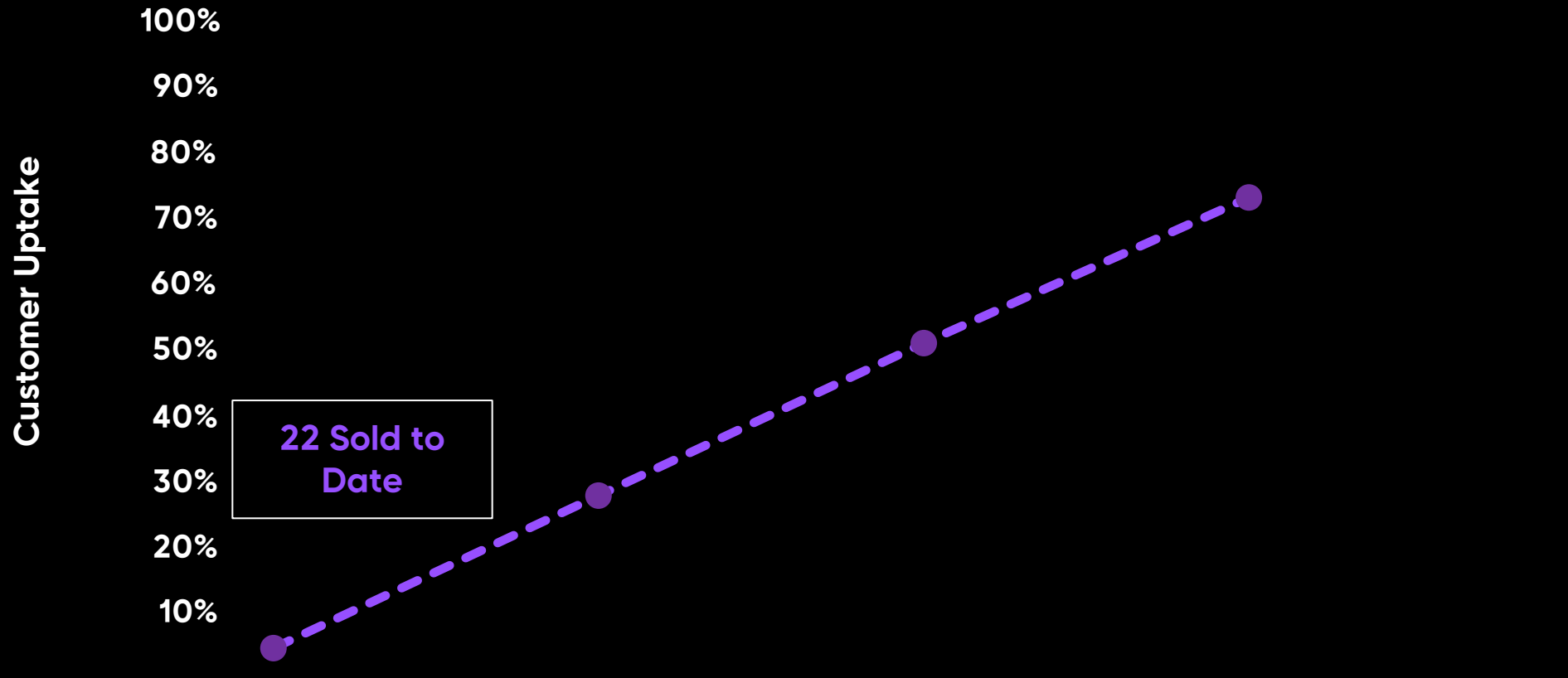
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Customer Retention	• Industry-leading 99% customer retention
Execution Track Record	• We dream big and deliver • 38-year track record of delivery and execution
Data Advantage	• More data = more learning = more augmentation = Valued Data Partner • Deeply integrated data increases customer value, further raising switching costs
AI Enhancement to ERP	• More products represents more value to customers = Sticky Customers • Power of data across an organisation is shared = No Silos • No clicks, no screens, just conversations = Makes ERP easy for everyone to use • Increased software development through investment in AI = more productive and more efficient

TechnologyOne is our Customer's AI Strategy

SaaS isn't dead – but value is shifting.

We own the data, the products, and the platform.

Plus⁺ : Fastest Customer Uptake



** For illustrative purposes only. Actual rates of customer adoption are not known or forecast at this stage.*



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Track record, ARR trajectory, and conviction

5 Upgraded FY26 Guidance

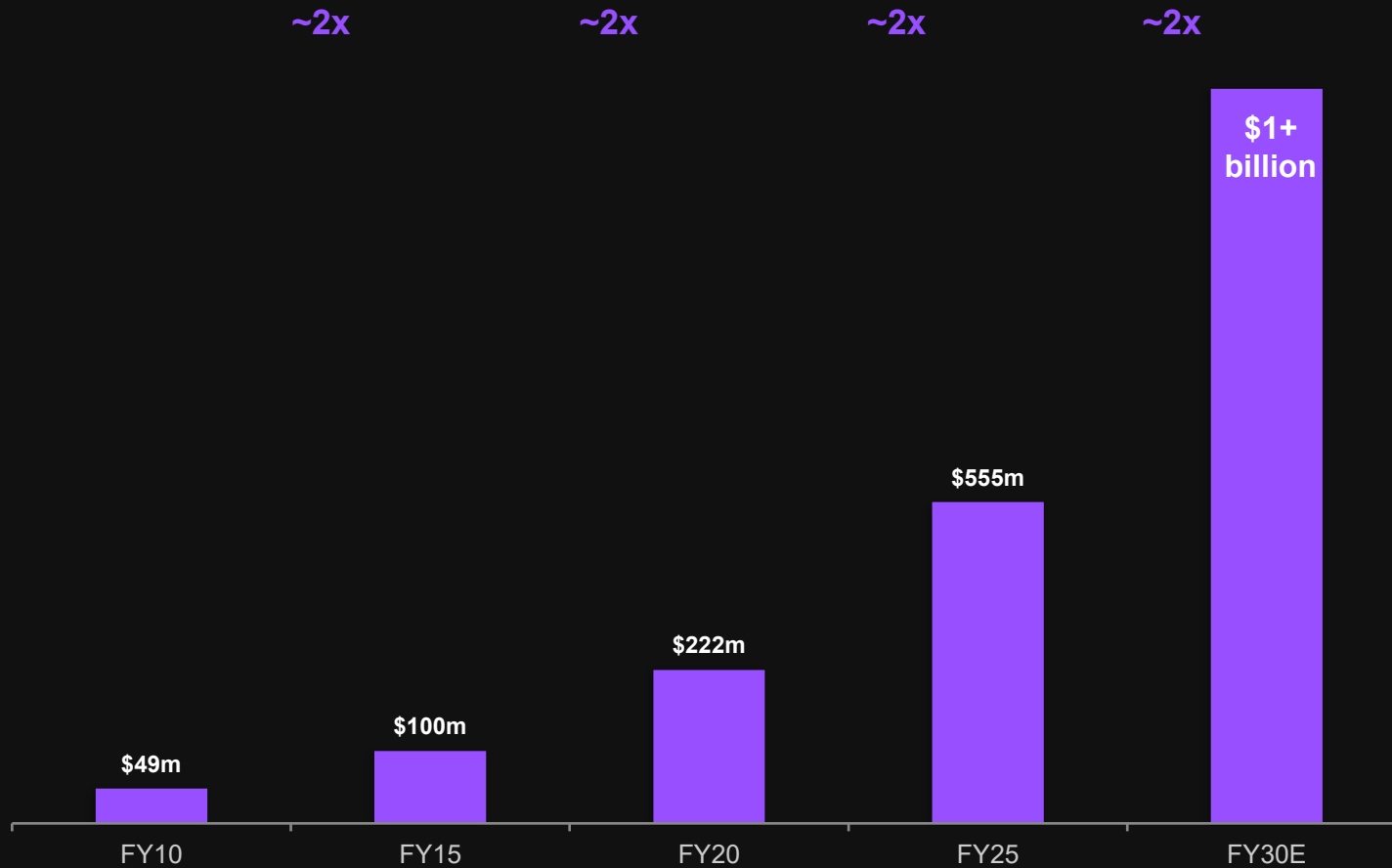
FY26 PBT and ARR guidance upgraded

**We will continue to double
in size every 5 years**

\$1b+ ARR by FY30

TRACK RECORD

A History of Doubling



FY30E is illustrative at 15% CAGR.

~15%

CAGR to double
every 5 years

18%

TechnologyOne's
compound ARR target



Thriving in the AI Era

1 The Macro

What is SaaS and how is AI reshaping the software stack?

2 Where TechnologyOne Fits

Our customers, our competitive strengths, and our economic moat

3 AI Makes Us Stronger

How Plus deepens our moat and creates new revenue

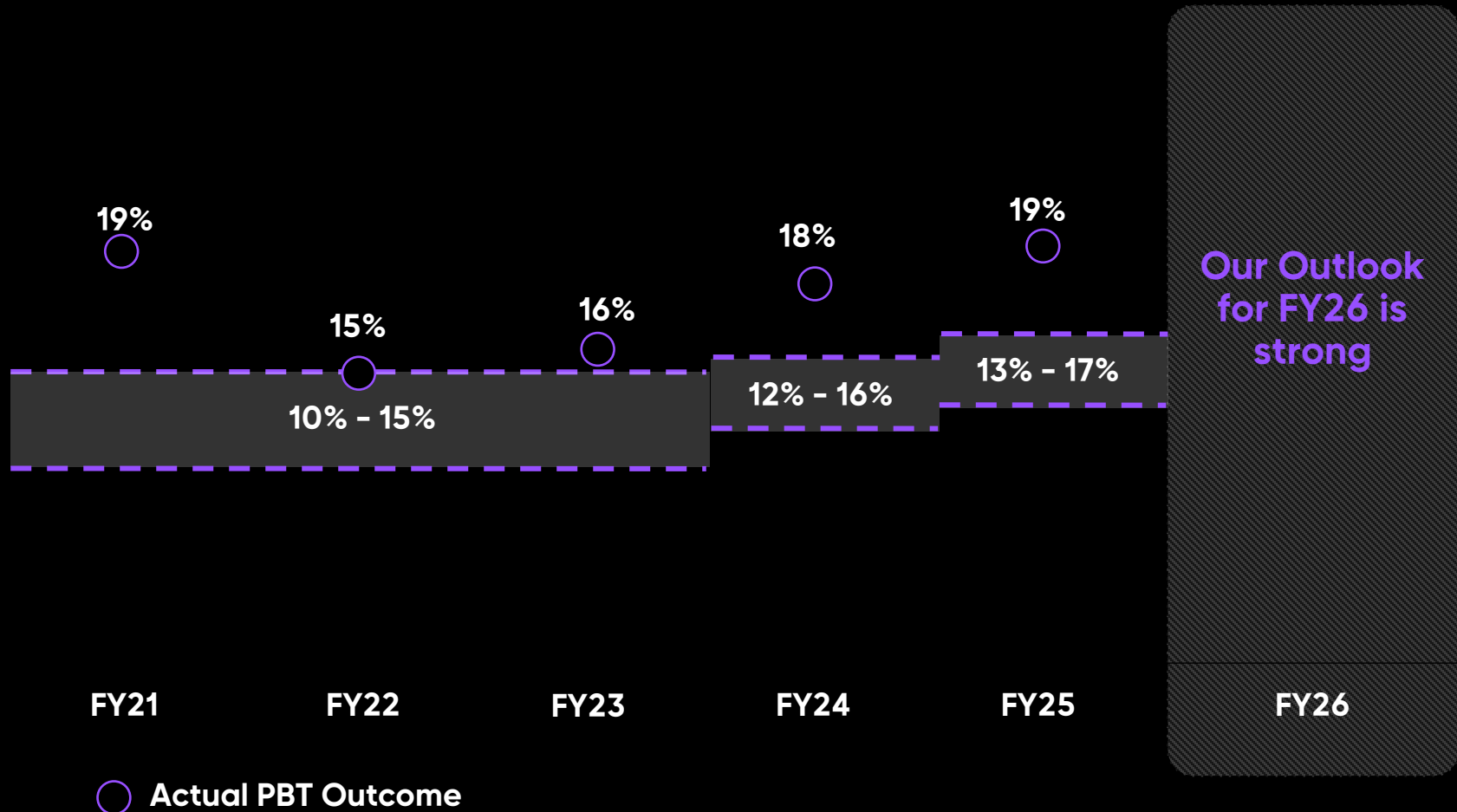
4 Our Five-Year View

Track record, ARR trajectory, and conviction

5 Upgraded FY26 Guidance

FY26 PBT and ARR guidance upgraded

Upgraded FY26 PBT Outlook



Upgraded FY26 Outlook

18–20%

**PBT Growth
(YoY)**

*Targeting top end
Upgraded from prior range*

16–18%

**ARR Growth
(YoY)**

Targeting top end

R&D Investment

All R&D Investment is factored into our PBT Guidance and our AI investment will see immediate PBT benefits

Phasing and Investment

H1 FY26 PBT growth may be in the high single digits due to planned investments aligned to our AI product launch at Showcase

H2 expected to be robust

Delivering the full-year step-up consistent with upgraded guidance

We are increasing guidance for the right reason: not optimism – but earned confidence

Launch of Guide

Ask Guide



The student reality

From a student's perspective, everything feels harder than it should

- Too many portals, logins, and systems
- Unfamiliar/confusing terminology and processes
- Delayed or inconsistent answers
- Uncertainty about what to do next
- Support that feels reactive
- Lack of personalised guidance

When students don't get help early, disengagement follows.





What challenges are higher education providers facing?

Universities are under increasing pressure to deliver support services to students, with higher legislative requirements and shrinking budgets.

Under-staffed teams are stretched trying to respond to myriad enquiries quickly, consistently and accurately.

Lifelong learning will increase in importance, return business, upskilling and re-skilling will be key to financial stability and success for tertiary providers.

Students feel unsupported, leading to low engagement, poor outcomes and reduced enrolments. Retention rates continue to drop, and increased student mobility means more competition.

The resident experience

From a resident's perspective, there are too many clicks, too many pages and too much friction.

- Residents must know where information lives
- Processes and taxonomy (language) are complex, significantly impacting culturally diverse, disadvantages and ageing populations
- Inconsistent answers across channels leads to dissatisfaction.
- There is no unified view of the customer journey or a single view of everything a resident does with council

The result is:

- Frustration for residents
- High inbound demand for support
- Manual intervention
- Increased service costs





What challenges are our Local Government councils facing?

Information is scattered across multiple systems and websites

Community need accessible services for culturally diverse, disadvantages and ageing populations.

High call volumes and repetitive enquiries

Growing resident expectations for 24/7 digital access

Legislative change and service reform

Staff burnout and stretched resources

Rising service demand driven by population growth, without matching budget growth

Introducing Guide

A simpler path to everyday outcomes.

Supporting students and communities, every step of the way.

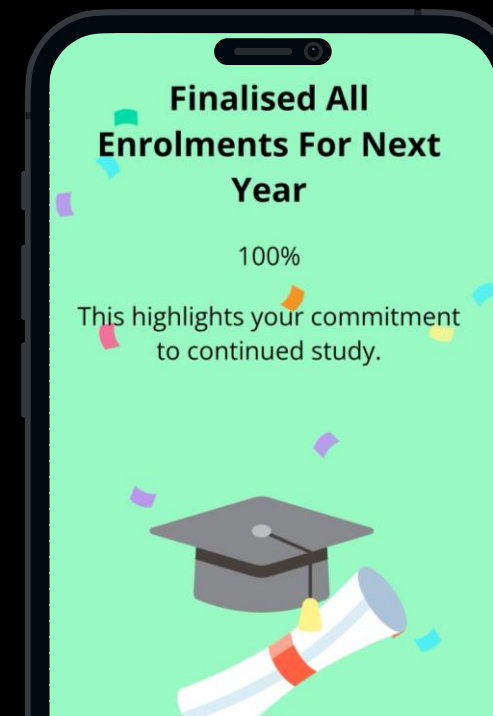
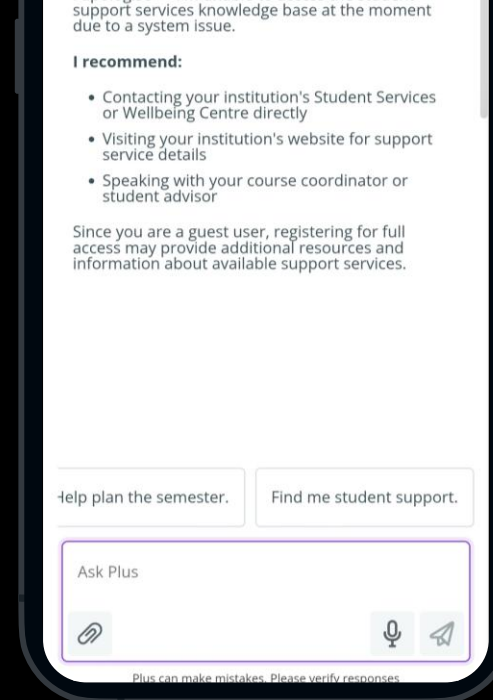
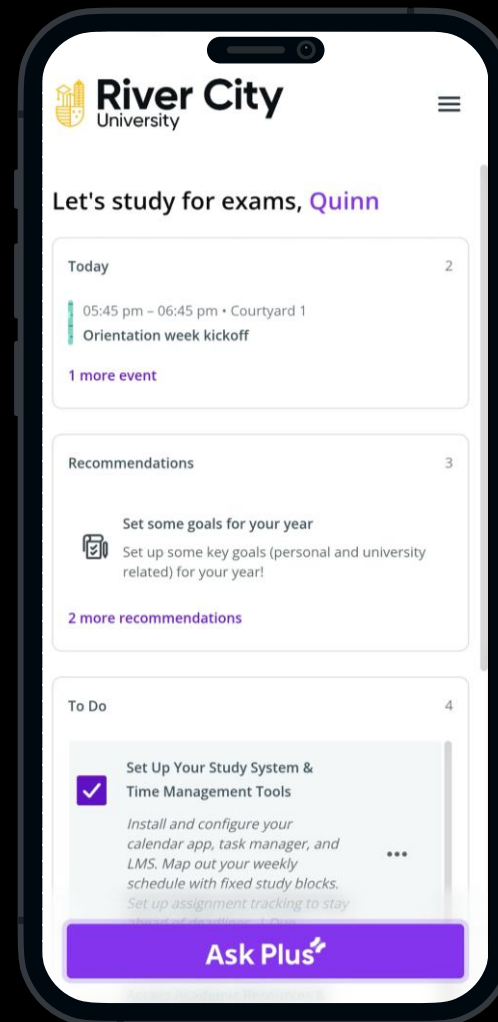
- Guide, a new AI product powered by Plus
- Gives communities and students faster, simpler access to essential services and support
- Natural language interface via voice or text on personal devices
- Removes friction of navigating complex council and higher education systems
- Puts enterprise AI directly into the hands of communities and students





Guide simplifies every interaction

Instead of navigating a multitude of systems, forms or portals, students and can simply ask – via voice or text what they need through one simple interface, and **Guide takes care of the rest.**



Guiding students and residents every step of the way



Simple,
conversational
interactions



Personalised advice,
not generic FAQs



Support available
24/7 and clear
next steps at key
moments



One consistent
experience from their
institution





Guide available for
students in 26**B** and
residents and in 27**A**

Path to \$1b+ by FY30.

Clearer than Ever

Uplift from AI transaction driven ARR
Advertising Revenue introduced with Guide

Grow:

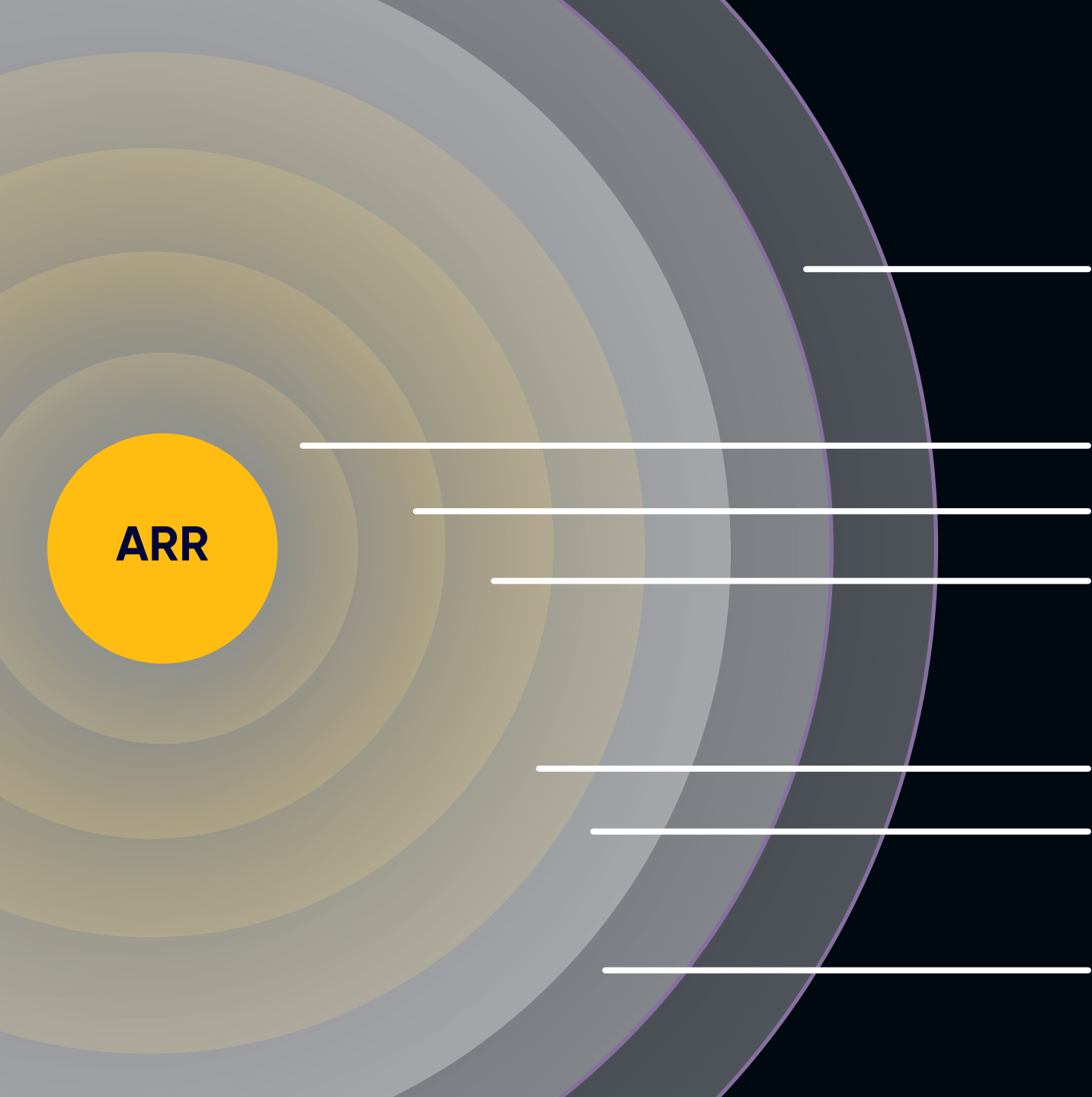
- Significant ARR whitespace in our APAC customer base
- Continuing growth in new logos in APAC
- Growth in ratables and students
- Inflationary growth in pricing
- Continuing growth in the UK

Build:

- Solution as a Service is a gamechanger, lifts ARR by 40%
- R&D over next 5 years doubles APAC ARR whitespace

Buy:

- Strategic acquisitions



ARR

technology'

Making life simple for our community

Appendix - Seven Dimensions of AI Resilience



AI Capability & Investment

Active AI investment and culture of experimentation

Plus agentic AI platform embedded across suite. New AI products to be launched at Showcase.



Proprietary Data Assets

First-party, real-time data with network effects

38 years of customer workflow data across local gov, higher ed, governments. Not replicable.



Domain Expertise & Regulation

Deep vertical knowledge in complex regulatory contexts

Deep knowledge of governance, compliance, and regulatory frameworks foundation models cannot replicate.



Customer Embeddedness

Mission-critical, deeply integrated system of record

99%+ retention. System of record — failure would cause immediate business disruption.



Switching Costs & Lock-in

Complex migration, high training costs, long contracts

Multi-department integrations, deep IP created over 38 years, and long-term committed contracts.



Pricing Power & Model

Outcome & usage-based pricing resistant to seat erosion

Revenue linked to ratables, students, transactions. Revenue share via new products. No seat-based pricing.



Network Effects & Scale

Market position and barriers to new AI-native entrants

Niche market leader in AU/UK public sector ERP. High barriers due to regulation and trust.

Commercialisation: Pricing Structure

Product Enabled AI

- Will be available to existing customers across products and modules at no charge¹
 - **immediate uplift in customer value**
- **Increased price-book of 10%** for new customers
- **Customers will receive a limited number of free interactions** per product per month
- **Pricing** for every interaction above free amount
- **No complex pricing**, no tokens, no hidden charges
- **Maximum investment** by TechnologyOne of **\$1 million in year 1** for the free interactions



Plus

- **Add-on subscription fee²** per year for Plus
- **Capped number of conversations** – per month
- **Pricing** for every conversation above capped level

Plus drives NRR – unleashes the value of data in our ERP

1. For the features available in 26A

2. Based on TechnologyOne Price-book

technologyⁱ

Making life simple for our community